



ANNUAL REPORT 2023



Copley, Collaboration & Community

LAMOILLE COUNTY'S HEALTHCARE PROVIDERS WORK TOGETHER TO DELIVER OUTSTANDING AND COMPASSIONATE CARE

Most of us have visited a hospital at some point in our lives. We take a fall or break a bone, we go to the hospital. We get sick in the middle of the night, we go to the hospital. We notice a lump where there wasn't a lump before, we go to the hospital. From our earliest days we learn that the hospital is a safe place with dedicated and compassionate people who are trained to take care of us. And when that hospital happens to be located in Morrisville, Vermont, we know that one way or another, everything will be okay. And the reason it will be okay is because of Copley's collaborative approach to healthcare and its longstanding relationships with other community providers and businesses.

"Unlike many hospitals, Copley doesn't play silo games," says Mike Feulner, Copley's Board Liaison with Lamoille County Mental Health Services (LCMHS). "They don't approach medical care from a 'what's best for us' point of view. They approach it from a 'what's best for the community' angle. This means that when someone shows up at the ER, Copley looks at the person's whole picture. Do they see signs of mental illness? Has someone been evicted from their home? Is there evidence of substance abuse? Domestic abuse? Poverty? And when they do see symptoms of problems that are clearly deeper than a broken bone, they reach out to us - and to their other partners - to provide the care that each patient needs."

There are other important collaborations, including with Lamoille Health Partners and Tamarack Family Medicine, whose providers share hundreds of patients with Copley providers. There is the relationship with the Manor, a nursing home across the street from Copley. Then there's Lamoille Home Health & Hospice (LHHH), a nonprofit homecare and hospice agency that provides skilled nursing, rehabilitative therapies, wellness services, telemedicine, and long-term care, whose collaboration with Copley provides significant benefits to both organizations and the greater community.

"We meet with Copley five days a week to do discharge planning for patients who need additional care when they leave the hospital," says Kathy Demars, RN, Copley Trustee, Chair of Copley's Foundation Committee, and Executive Director of LHHH. "For some it might mean physical therapy, for others it could be meal preparation or ongoing medical care. Our job is to make sure patients get the care they need once they're back in their homes."

The collaboration with Copley makes everything come together."

"For example," she continued, "Copley shares its chaplain with us several times a week; we use their teaching lab to train our LNAs; they lend us their expertise when we have questions about follow up medical care; they loan us supplies, offer training, and even invite us to their food trucks as a way for staff from both organizations to get to know one another. It's an amazing community collaboration and it ensures an almost seamless transition for patients who are going home or re-entering the community after a medical event."

Erica Scott, Board President of the Lamoille Area Cancer Network (LACN), a nonprofit that gives grants to locals undergoing cancer treatment, Assistant Director at Lamoille Home Health & Hospice, and a member of Copley's Foundation Committee, had equally positive things to say about Copley's care and collaboration efforts. "As the local hospital, Copley provides wonderful care for patients going through cancer treatment," she said. "The family atmosphere, the compassionate care, and the growing number of services they offer really make a huge difference for people who are dealing with cancer. We constantly hear from patients how wonderful Copley is and how grateful they are for the care they receive."

But, the collaborations aren't all related to medical care. Jenna's Promise Roasting Co., a program of Jenna's Promise in Johnson, is Copley's exclusive coffee vendor. Photo Co-op artists from River Arts display their work in the Hospital's art gallery. This summer, after historic rain and flooding, N.A. Manosh had their potable water tanker and hauler trucks at Copley within hours of the 'Do Not Drink' notice being issued. Manosh's support allowed Copley to operate at close to normal under extremely challenging circumstances.

"As a small rural community, we have to take care of one another," said CEO Joseph Woodin. "By partnering with other care providers in the area, we not only make sure our patients get the best quality care they need, but we create efficiencies which, in turn, help bring the cost of healthcare down. We're fortunate here in Lamoille County to have such high-quality support services and, working together, we can make a real difference in people's lives."



Copley Chaplain, Danny Granstaff, kicks off LACN's annual LACInG Up for Cancer walk.



Grace Thompson, Administrative Leader - Women's and Newborn Services, with Birthing Center nurses Hannah and Scott and LNA Lisa, with the new tele-NICU cart from UVM that providers use to ensure safe transport of newborns from Copley to UVM.



Lamoille Health Partners' Melissa Volansky, MD, and Katie Marvin, MD, with Laura Labow, NP, from Copley's Infusion Center at a recent Mix & Mingle event.



CEO Joseph Woodin welcomes a water delivery from N.A. Manosh, which helped Copley sustain operations and provide care after flooding in July.



Local artists from River Arts Photo Co-op exhibit their works at Copley.



Friday Jeans Days at Copley help local organizations. This past summer, funds raised supported Jenna's Promise, Lamoille Community House, and Lamoille Home Health & Hospice (pictured).

LETTER FROM THE BOARD CHAIR

TO THE COPLEY COMMUNITY



In its 91st year of operation, Copley Hospital did what it has always done best: provide high quality and compassionate care to everyone who walked through its doors. This amazing little hospital has weathered good times and bad over those years. We are not especially wealthy, located in the heart of a metropolitan area, or attached to a university, but we are generously supported by a community that understands the value and importance of maintaining a high-quality community hospital. Everything you will read about in this year's report reflects your commitment, dedication, and generosity, and we are profoundly grateful.

Three pieces of good news that come immediately to mind as I look back over the year are: the groundbreaking for our new medical office building in Waterbury, which will increase our ability to provide orthopedic services and treatment to an ever-growing number of Vermonters, vacationers, and second home owners; our growing women's healthcare services, including new stereotactic breast biopsy equipment that will allow us to better diagnose and treat patients close to home; and the renovation and expansion of our Infusion Center, which will greatly ease the burden on patients and families requiring this specialized type of care. All three of these new initiatives help expand the important healthcare services we can offer here in Lamoille County, and all three were made possible thanks to your generous support.

The year 2023 posed challenges for Copley and the healthcare industry. Staffing shortages - nurses in particular - continue to be an issue, requiring us to spend additional funds to bring in outside help. Inflation, which has hit our industry especially hard, has forced us to spend more than we have traditionally budgeted for essential equipment and supplies. And a limited ability to increase our rates and fees, which are set by the Green Mountain Care Board (GMCB), means we need to look for additional ways to control costs and expenses. That said, Copley always finds creative ways to do more with less. The GMCB essentially said as much. And, while that certainly isn't our ideal budget model, I am always in awe of what our doctors, nurses, techs, and support staff are able to accomplish. People at Copley pitch in to help one another. They take on additional responsibilities - often without even being asked, and the result of their commitment is a work environment that makes people feel welcome and appreciated. No wonder we have employees who have worked here for 25, 30, and even 50 years (see page 17 for notable anniversaries).

But 'Team Copley' doesn't end there. Spend a little time walking our halls or strolling around our campus and you'll meet volunteers (of all ages) who assist our staff in patient care areas, offer administrative help, and greet visitors. (See the facing page for information about volunteers at Copley and to meet several volunteers.) Look a little more closely and you see the environmental services staff who keep this place looking beautiful, the kitchen staff who keep us well nourished, and so many others who work behind the scenes to make this place the destination hospital it is becoming.

These are challenging times for healthcare and there are no simple answers. But at Copley Hospital - as we have done for the past 91 years - we will continue to move forward, expanding our services and providing the highest quality healthcare to the patients and families who depend on us. And based on the grateful letters we receive; the accolades on social media; and the feedback I hear in the community, I am confident that we will weather whatever storms may come our way. It is a privilege to serve on your Board, and I am grateful for the opportunity to be a part of this wonderful organization.

Nancy H. Banks

Nancy Banks
Chair, Copley Board of Trustees



COPLEY HOSPITAL TRUSTEES

Front row (l to r): Nancy Banks, Chair, Morrisville; Nan Carle Beauregard, PhD, Morrisville; Pamela Stanyon, Morrisville; Anne Watson Bongiorno, RN, Vice Chair, Stowe

Middle row (l to r): Dan Noyes, Wolcott; Courtney Olmsted, MD, Morrisville; Alden Launer, Greensboro; Christopher Towne, Morrisville; Kathy Demars, RN, Morrisville; Diane Cote, Elmore

Back row (l to r): Robert Bleimeister, Treasurer, Stowe; Joseph Woodin, President & CEO, Morrisville; Deborah Pomeroy, Secretary, Jeffersonville; Michael Feulner, Morrisville; Carl Szlachetka, Hyde Park; Kristen Sharpless, Stowe; Cameron Page, Stowe

Not pictured: Walter Frame, Stowe; David Silverman, Morrisville



L to r: Volunteers Max Neal, Sue Mahoney, and Barbara Koier greet Hospital visitors.



Junior Volunteer J.T., from St. Paul's School, with orthopaedic surgeon Joseph McLaughlin, MD.

VOLUNTEER STATISTICS

3,707
TOTAL ON-SITE
VOLUNTEER HOURS

3,892
TOTAL
SECOND CHANCE
VOLUNTEER HOURS

22 NEW
VOLUNTEERS
RECRUITED

6 NEW DEPARTMENT
ASSIGNMENTS FOR
VOLUNTEERS

- NUTRITIONAL SERVICES
- FACILITIES
- WOODLANDS CARPENTRY PROJECT
- MANSFIELD ORTHOPAEDICS
- LABORATORY
- CHAPLAINCY

9 NEW JUNIOR
VOLUNTEERS
RECRUITED

- HARWOOD UNION
- LAMOILLE UNION
- PEOPLES ACADEMY
- ST. PAUL'S SCHOOL, NH
- STOWE HIGH SCHOOL

2 NEW THERAPY
DOGS,
WILLA AND
XANDER

LETTER FROM THE CEO

TEAM COPLEY GOING STRONG



staff, volunteers, and everyone associated with this truly amazing hospital. Year after year, you show up, go beyond what is asked of you, and get the job done.

In this report you will read about many upgrades and advances - from our new stereotactic breast biopsy equipment and new stress testing technology in our cardiology area to a new CT Scanner and a fully renovated CSR (Central Sterile Reprocessing) area. We broke ground on a new medical office building in Waterbury to accommodate our growing demand for orthopedic services, and we were named a “best performing critical access hospital for 2023” - the only hospital in Vermont to earn that rating. But advances and upgrades like this are a double-edged sword. As we become the “go-to” medical center for more and more Vermonters, we are reminded that our rates are among the lowest in the state. For example, the cost of getting a CT Scan in Vermont can range between \$1,600 to over \$5,000 - for the exact same service - depending on which hospital you go to. Unfortunately, we’re the ones charging \$1,600.

It is essential, not only for us to continue providing the healthcare our communities need and deserve, but also for us to remain fiscally solvent, that we be allowed to bring our rates more in line with our sister hospitals across the state. To that end, we requested a 15 percent rate increase from the Green Mountain Care Board for the coming fiscal year, but we were granted only eight percent. When set next to the rate increases approved for other hospitals, our rates remain at or close to the bottom. Until we can charge appropriate fees for our services - fees that reflect our true cost of providing them - we will constantly be fighting an uphill battle.

That said, we continue to invest in our physical plant, in our practices, in our IT infrastructure, and in new

programs, not only to remain competitive, and not only to manage and control costs, but also to offer our patients and families the absolute best and most advanced medical care possible. Examples of this include the new equipment, technology, and campus expansions but also our nurse residency graduate program and nursing assistant education program, which are helping us attract, train, and retain nurses at a time when nursing shortages are impacting hospitals across the country. And all of this is made possible through the generous donations of our longtime supporters. Anyone can sit in their office and write out a list of their challenges. What gives me such hope - and energy - is that Copley is blessed with a community of caring professionals and supporters who allow it to excel and advance despite those challenges.

We are very excited to report on the progress of our new medical office building in Waterbury. We broke ground this past fall and hope to complete the project in June of this year. When completed, it will be a second home to Mansfield Orthopaedics, which has been experiencing tremendous growth over the past few years. We are equally pleased with the progress of our expanded Infusion Center, which will allow us to care for patients who require these services comfortably and compassionately.

It is no secret that we wouldn’t be who or where we are without the many volunteers who greet visitors, assist our medical staff, support at events, and who step up to take on whatever responsibilities present themselves. Our newly revived ‘Friends of Copley’ program is a testament to the people who embrace this hospital with both their hands and hearts, and our newly revitalized youth volunteer program is introducing young people to the opportunities available in the healthcare industry. When all is said and done, we are here, we are growing, and we are successful in large part because of our vibrant community connections. Part of being a community hospital is being deeply connected to and with the community, and I am thankful to live and work among such a unique and caring group of people.

As you’ll see in the pages of this report, we continue to attract outstanding medical and administrative professionals who want to be a part of this special organization, and we continue to earn high ratings and accreditations from the auditors and organizations who

rate healthcare facilities. But, most importantly, we are constantly receiving letters, emails, and phone calls, or having conversations at the grocery store with people whose experience at Copley left them not only healed, but happy. Despite our challenges, we continue to do it right, and that speaks volumes about the people who work here.

As I reflect on the past year and on the years ahead, I am mindful of all we have accomplished, and I am confident we will meet and overcome any challenges that may come our way. But for now, I am simply grateful to reflect on what a privilege it is to serve as your CEO. And what makes it such a privilege - what makes it so satisfying - is working alongside the people who’ve chosen to work here, obtain healthcare here, and support our efforts. Together we are “Team Copley.” And together, we will continue to do the good work entrusted to us.

Joseph Woodin
President and CEO



SENIOR LEADERS

Front row (l to r): Jennifer Holton-Clapp, RN, MS, CPHQ; Director Quality, Risk & Informatics; Karen Cavender, MPPA, BSN, RN, CNOR, Executive Director, Perioperative and Emergency Services; Carol Ferrante, Director of Physician Practices; Sam Allaire, RN, MSN, CKC, Interim Chief Nursing Officer; Jill LaRock, PT, Executive Director of Clinical Ancillary Services; Jeff Hebert, Chief Financial Officer; Joseph Woodin, President & CEO

Back row (l to r): Donald Dupuis, MD, Chief Medical Officer; Emily McKenna, Executive Director, Development, Marketing and Community Relations; Wayne Stockbridge, Chief Administration and Human Resources Officer; Curtis Kerbs, Vice President, Information Technology and CIO; Lori Profota, DNP, RN, NE-BC, Chief Nursing Officer

COPLEY PATIENT STATS



3,690
SURGICAL VISITS



1,467
PATIENT
ADMISSIONS



13,901
EMERGENCY ROOM
VISITS

COPLEY & GREENSBORO'S LONG HISTORY

A SPECIAL COMMUNITY. A SPECIAL RELATIONSHIP.



TOP: The exquisite view from John and Francie Downing's Greensboro home.
MIDDLE: Foundation Committee member Tod Mann with son Scott and grandson Cosby.
BOTTOM: Copley's CEO Joseph Woodin and Foundation Chair Kathy Demars mingle with guests at the July event.

As the sun went down over Caspian Lake on a warm July evening last summer, the 70 or so villagers of Greensboro, who'd gathered at the home of Francie and John Downing for a Copley Hospital friend-raiser, paused to appreciate the bucolic setting. While the world races along at a dizzying pace, quiet Greensboro - just 18 miles away - has remained almost immune to the march of time. Just ask Clive Gray, who's been living here full-time since 2002, and as a summer resident since 1934.

"When I think back on my earliest memories here," he says, "not much has changed. We still get everything we need from the Willey's Store, the lake is still the center of activity, the summer people return year after year, and Copley Hospital is ever at the ready to keep us patched up and going strong."

Clive, who serves on Copley's Foundation Committee, will also tell you about something else that hasn't changed in 90 years, and that's Greensboro's deep appreciation for, and reliance on, Copley Hospital.

"Copley is so important to this community," he says. "Most of us have gone there for one reason or another over the years, and it's always great to be greeted by familiar faces. I had surgery there back in 1986, and I remember looking at the mountains and thinking 'what a delightful spot this is' and not being in any particular hurry to get discharged. The people who've taken care of me at Copley are some of the nicest - and most talented - people I have ever met."

Francie Downing, also a member of the Foundation Committee and one of Copley's most enthusiastic ambassadors, hosted the gathering on that warm July evening because, as she puts it: "Greensboro needs Copley Hospital. As my husband and I grow older and our energetic grandchildren visit us, it is very comforting to know that there is a local hospital just down the road that delivers high quality emergency care. Several years ago, on a Friday afternoon, I fell while working in my garden. I spent that night in the hospital, and I received excellent medical care. Greensboro relies on Copley Hospital

in so many ways and the truth is, Copley relies on the people of Greensboro. It is so important for our community to support Copley, and it is a privilege for me to be a part of that process."

Mike Cassidy came to Greensboro in 1999 and could rattle off a long list of reasons for his family's visits to Copley. But his primary one - in addition to the medical care they have received - is the people. "They are simply the most compassionate people you will ever meet. From the moment you walk in the door, someone is there to help you and make sure you're comfortable. You honestly feel like you're among family." For Mike, serving on the Foundation Committee is just one of the ways he can give something back.

Tod Mann, a summer resident of Greensboro for the past 57 years, has his own reasons for supporting Copley. "I married my wife, Gwen, back in 1966," he says, chuckling. "She belonged to one of the old Greensboro clans, and I was an outsider hoping to gain admission. From early on, we all understood the value of Copley Hospital. My grandson was born there, and, over the years, our family has had many positive interactions with the people there. For years, there was a photo of our son and his wife with their newborn on the wall. That underscores the family connections and atmosphere."

Tod serves on the Foundation Committee to ensure Copley gets the support it needs to exist and to thrive. "Copley is woven into the fabric of Lamoille County," he says. "Just ask anyone who's broken a leg on the ski slopes, delivered a baby, or been rushed to the ER in the middle of the night."

And finally, there's Lynn Stegner: author, teacher, Foundation Committee member, and grateful patient. Lynn's connection to Copley - outside of her visits over the years for bumps, scrapes, and bruises - deepened when she needed someone to look at a chronic foot issue.

"I had foot surgery twenty years ago," she said, "and it never quite healed correctly. I live in San Francisco, near some of the most cutting-edge hospitals in the country, and no one could figure out the problem. Then I came to Mansfield Orthopaedics and Dr. Bryan Monier was not only able to tell me what was wrong, but also how to correct it. But to make his diagnosis, he had to send me elsewhere for an MRI. The whole time I kept thinking, here's this world class orthopaedic center attracting patients from across the country, and they don't have a decent MRI machine. I decided then and there to get involved with fundraising."

Through her connections in Greensboro, Lynn played a big role in securing funding for Copley's new MRI suite. "I have always believed that health precedes happiness," she says. "I was so grateful to Dr. Monier and to Mansfield Orthopaedics for their professionalism, knowledge, and care that I just wanted to give something back. Serving on the Foundation Committee gives me that opportunity, and the opportunity to play a small role in making sure Copley is always there for the people of Greensboro - and vice versa."

NOTE FROM DEVELOPMENT

OPPORTUNITIES ABOUND IN 2024



It is customary for annual reports to look back at the previous year. Given that my professional affiliation with Copley Hospital began only recently when I joined the leadership team last September, I am taking a different tack and looking forward.

What we have at Copley is unique - not just because Copley is close to home. This matters, of course, but so does the caliber of care - the competency, commitment, and decades of experience of the providers and support staff who are so dedicated and so caring.

Copley has been my home hospital for over a decade. Long before I worked here, I recognized how lucky I was to live within a minute's drive of a hospital where I could access around-the-clock emergency care, plus care for any number of essential medical needs (labs to mammography, general surgery, cardiology care, infusion and cancer care, respiratory and rehab therapy) and world-class orthopaedics.

In the year ahead, I look forward to continuing to come to work every day and getting to know my peers, who support and encourage one another and embrace challenges head-on because they know what is best for Copley and the community. I look forward to working with the Foundation Committee and Auxiliary, who are always willing to bake pies, sign thank you cards, call donors, or share honest, constructive feedback. I look forward to continuing to meet our generous donors and patients, whose stories are unique and fascinating and fill me with hope and happiness about the future.

Emily M. McKenna
Emily McKenna, Executive Director, Development, Marketing and Community Relations

FOUNDATION COMMITTEE

- | | |
|--|--|
| Kathy Demars, RN
Chair, Morrisville | Diane Cote, Elmore |
| Joseph Woodin
President & CEO, Morrisville | Francie Downing, Greensboro |
| Wayne Stockbridge,
Chief Administration and
Human Resources Officer, Stowe | Clive Gray, Greensboro |
| Nan Carle Beauregard, PhD
Morrisville | Peter Kramer, Morrisville |
| Anne Watson Bongiorno, RN
Stowe | Tod Mann, Greensboro |
| Michael Cassidy, Greensboro | Erica Scott, Morrisville |
| | Lynn Stegner,
Greensboro & Stanford, CA |
| | Carl Szlachetka
Hyde Park |
| | Lisa Washburn, Hyde Park |

YEAR IN REVIEW



JANUARY

Welcome First Baby of 2023 We were pleased to welcome the first baby of 2023 on January 6 at 6:21am. Proud parents, Abigail Judkins and Jake Shonio, who live in the area, are pictured with their son Walker.

Orthopaedic Surgeon John Macy, MD, Serves as USSA Team Doc Dr. Macy rang in 2023 in the Swiss mountains in Wengen, where he served as U.S. Ski & Snowboard Association (USSA) team doctor, covering the World Cup FIS (International Ski & Snowboard Federation) races at Lauberhorn.

New Name for Copley Woodlands Copley Woodlands became The Woodlands at Stowe. On the cusp of celebrating its 25-year anniversary, Copley Hospital's 40-unit independent living community for people aged 55 and up changed its name to give The Woodlands greater prominence and a broader reach for people exploring the move to a retirement community.



FEBRUARY

Improving Patient Care and Outcomes One Test at a Time New stress testing equipment in Copley's Cardiology department helps improve patient care and outcomes. Funds for the new equipment, which includes a treadmill, monitor, and technology to measure patient data, were raised from the Copley Golf Scramble and Gravel Moxie bike ride. Pictured, l to r, Nadia Fletcher, NP, with cardiologists Michael Hayes, MD, and Adam Kunin, MD.

Nursing Assistant Education Program (NAEP) Graduates Ariel Love and Lisa Crews completed Copley's Licensed Nursing Assistant (LNA) program, which is open to employees and students. Congratulations Ariel and Lisa! To date, the program has graduated 14 LNAs, whose training includes 40 hours of online learning and 32 hours each of skills lab and clinical time.

Copley Named Top 100 Critical Access Hospital Copley is named the best-performing critical access hospital - the only Vermont hospital recognized - by Chicago-based Chartis Group. According to CEO Joseph Woodin, this "speaks volumes about who we are and the role we play as a healthcare provider."



MARCH

Meeting Growing Needs USDA Rural Development awards \$1 million grant and other funding for construction of Mansfield Orthopaedics' new medical office building in Waterbury. Pictured: U.S. Senator Peter Welch and USDA Rural Development State Director Sarah Waring celebrate with CEO Joseph Woodin.

Copley Hosts Brain Injury Talk Brain injury survivors, their families, and medical providers filled a room to hear Copley's Brain Injury Specialist Megan McCartney, OTR/L, talk about causes, symptoms, and treatments in the evolving field of brain care.

Volunteers Return to Copley Samantha Diaz, Copley's new Manager of Volunteer Services, rebuilds the volunteer corps. "When patients are warmly welcomed, their visit becomes much less overwhelming." In 2023, Diaz recruited 22 new volunteers.

Copley Hosts VTC Nursing Students Seven Vermont Technical College (VTC) students earning their associate degrees in nursing joined Jenna Boudreau, VTC alum and graduate of Copley's first Registered Nurse Residency Program. The goal of this meet-and-greet was to give students the chance to get to know Copley and to ask about what it is like to work here.

YEAR IN REVIEW

APRIL

Health Care Decisions Day Trustees Cam Page and Alden Launer (pictured) outside the Copley cafe, join efforts to talk to staff about the importance of advance directives.

Alcohol Awareness Copley joins with local community members and the State of Vermont's No Wrong Door initiative to combat alcoholism.

Central Sterile Reprocessing (CSR) Expands CSR now includes a brand new 900-square-foot bump-out adjacent to the OR and offers ample storage for cleaned equipment. CSR is vital to surgical services and ensures all supplies and equipment used during surgery are cleaned, sterilized, and stored after use.

Mammography Department Earns MQSA Certification Copley's Mammography Department passed its Mammography Quality Standards Act (MQSA) certification with flying colors. Results are provided to the American College of Radiology, which accredits institutions like Copley every three years.

Copley Hospital Purchases Land in Waterbury Copley purchases 24 acres of land on Route 100 in Waterbury, just a mile from Interstate 89, on which to build a new home for the Waterbury Mansfield Orthopaedics clinic.



MAY

Copley Celebrates Hospital Week Over five days, hospital leadership recognized employees, their achievements, and special milestones - and celebrated what makes Copley special! Marc Joncas, RN, Outpatient Department, was honored by the medical staff with the Edward French Memorial Award for Nursing Excellence. The Goddard Family Award, for excellence in a non-nursing position, was given to Rosie Arnold in Nutritional Services. See their photos from the awards ceremony on page 17. Marliese Carlson, RN, Nurse Educator (pictured) was surprised to learn she was recognized as Employee of the Year!

Dorothy Cook, RN, Honored Longtime Emergency Department nurse, Dorothy Cook, was honored during hospital week for her 50 years of service. See Dorothy's photo on page 17.

Small, but Mighty! Nurses Erika Couture and Abby Provost and Alden Launer, Trustee and Copley's former Chaplain, participated in the 40th Annual Vermont Corporate Cup Challenge in Montpelier. Go Team Copley!



JUNE

Stowe Art, Wine and Food Fundraiser a Success Over 150 guests and volunteers (pictured) enjoyed an evening out on the town in Stowe in support of women's health at Copley. Proceeds supported the purchase of mammography tracking software. General Surgeon Sarah Waterman, MD, spoke about Copley's efforts to become the breast care center of choice.

David Coddaira, MD, Honored at Mix & Mingle During the annual summer Mix & Mingle, Drs. Phil Kiely and Melissa Volansky honored retiring and longtime provider Dr. David Coddaira of Lamoille Health Partners.

Stop the Bleed Nurses Dale Porter and Tyler Molleur facilitated a presentation at the Copley Auxiliary spring luncheon about how to stop bleeding.

Green Mountain Care Board Listening Tour GMCB members visited Copley and other area healthcare partners to better understand issues related to cost, access, and quality of healthcare delivery in our community.

Remembering Will Ellis, MD Read the full tribute to the beloved Copley provider on page 17.



YEAR IN REVIEW



JULY

Go Team Copley at the July 4th Parade! ‘Camp Copley’ led the way at Morristown’s annual parade. The short but mighty downpour did not dampen anyone’s fun!

Annual Golf Scramble Success \$27,800 was raised for Mansfield Orthopaedics’ Waterbury medical office building project. With a net score of 56, Trustee Bob Bleimeister, CEO Joseph Woodin, and locals Tad Lamell and Ayden Slayton, took first place.

Copley Receives Star Rating for Nurse and Physician Communication Copley was one of only three Vermont hospitals listed in Becker’s Hospital Review’s annual list of the best hospitals for nurse and physician communication.

Catastrophic Flooding Hits Home Flooding from heavy July rains put Copley and the town of Morrisville under a ‘Do Not Drink’ notice for nearly 10 days. Thanks to quick work by N.A. Manosh, which connected its tanker trucks to the hospital’s water input valve, clean water flowed through Copley’s pipes until the danger passed. Over 14 days, Manosh, the town of Stowe, Colton Springs, FEMA, the Alchemist, and Hannaford, donated water and pitched in to help.



AUGUST

Cutting Edge Technology The new Canon 160-slice CT Scanner is up and running. In addition to sharp, clear, and distinct imaging, the new technology increases comfort, reduces scan time, and improves efficiency for appointments. Pictured: Radiologic Technologist Sabrina Gayle, R.T.

In our Hearts Fur-ever Beloved therapy dog Misty crossed over the Rainbow Bridge at home with owners Ruthanne Rust and Trustee Deborah Pomeroy. During her 11 volunteer years, Misty logged more than 500 hours with more than 12,000 contacts.

Budget Hearings Underway Copley presented to the Green Mountain Care Board and asked for a 15% rate increase, which would bring the hospital’s budget in line with other Vermont hospitals.

Nurse Residency Program Graduates Kristen Fudala, RN, Operating Room, and Emily Perkins, RN, Med-Surg, complete Copley’s Nursing Residency graduate program, which lets new RN grads work with experienced nurses to support smooth transitions into their careers.



SEPTEMBER

Junior Volunteer Program Kicks Off Five local students, including Sage, pictured, from People’s Academy, Harwood Union, Stowe High School, and St. Paul’s School completed a summer volunteering program. Students worked 20 to 30 hours across the hospital, including in the Lab, Information Desk, Mansfield Orthopaedics, and Materials Management.

Breast Care Close to Home New stereotactic breast biopsy equipment allows General Surgeons Courtney Olmsted, MD, and Sarah Waterman, MD, to perform specialized mammogram-guided biopsies at Copley, expanding Copley’s capacity to offer a full spectrum of breast care, including mammography, biopsy and surgery, and infusion care.

Green Mountain Care Board Approves 8% Increase GMCB approved an 8 percent rate increase, nearly 50 percent lower than Copley requested. The smaller increase leaves Copley in a challenging financial position.

Copley Auxiliary Gift The Copley Hospital Auxiliary made a \$40,000 gift for the Infusion Center expansion.

YEAR IN REVIEW

OCTOBER

Gravel Moxie Raises \$12,500 Ninety riders, including Hannah Paradee, Copley Radiologic Technologist (pictured, leading the 25-mile ride), clocked 2,600 miles on three routes (50, 25 and 10 miles) winding through Lamoille County to support Mansfield Orthopaedics’ medical office building.

Mansfield Orthopaedics Groundbreaking Copley and Mansfield Orthopaedics staff and providers, Board members, volunteers, and community partners celebrated the official groundbreaking on the new medical office building in Waterbury.

The Woodlands Celebrates 25 Years The Woodlands at Stowe celebrates 25 years providing independent, retirement living in the heart of Stowe.

Cardiology Lab Granted Re-Accreditation Congratulations to Drs. Adam Kunin and Michael Hayes and Cardiology Sonographer Bryna Sikora for earning their three-year re-accreditation from the Intersocietal Accreditation Commission in Echocardiography.



NOVEMBER

Annual Auxiliary Bake Sale a Success The Thanksgiving Day Bake Sale (aka the famous pie sale) raised over \$900 and broke a pie sale record for time for goods to sell out - 2 1/2 hours. Pictured: Ruth Ann Rogers with Auxiliary members Denise Dalmasse, Edna Snow, and Lois Keith.

Infusion Center Naming When it opens this year, Copley’s newly renovated Infusion Center will be named for former patient and longtime supporter William B. DeLaney. Beverly DeLaney, Bill’s wife, announced the gift after learning of the project, in memory of the outstanding care Bill received at Copley.

IT Infrastructure Upgrade “It’s not visible, but it works with reliability, much higher performance, and it is essential to operations.” This is how Curtis Kerbs, VP of IT, described the updates to Copley’s IT data network. Planning began at the end of 2022, and two critical steps of the four-phase project were completed including core switch replacement, emergency power improvements, environmental monitoring, and HVAC cooling. This improves performance and resiliency to make sure systems run reliably and quickly.



DECEMBER

Holiday Giving Tree Tradition Continues Copley staff showed up again for their peers, filling several boxes with wrapped gifts for six Copley employees and their families. Stephanie Krukar, Human Resources Director (pictured) coordinated delivery with Chaplain, Edward Bassett. The Giving Tree is an annual tradition at Copley, and employees jumped at the chance to give their colleagues a holiday to remember. Thank you, Team Copley. We are grateful to live and work in a place where people support one another.

Copley Partners with Jenna’s Promise Roasting Co. Staff kicked off the first day of December sipping locally brewed coffee from Jenna’s Promise Roasting Co., a program of Jenna’s Promise in Johnson.

Denim for Donations Every Friday, Copley employees can donate \$5 to wear jeans to work. The money is pooled and donated to a deserving community partner. In the second half of 2023, staff raised over \$800 for the Lamoille County Food Share.



NEW FACES AT COPLEY



Samantha Diaz
Manager, Volunteer Services

Samantha (Sam) Diaz joined Copley in February and has successfully reinvigorated Copley's volunteer program - re-engaging with people of all ages who want to support Copley. Sam brings vast experience in leadership and volunteer management, coming most recently from the University of Vermont Health Network, where she worked as a Practice Supervisor overseeing the Berlin Family Medicine practice at CVMC and as the Manager of Guest and Volunteer Services at UVM Medical Center in Burlington. She received her Bachelor of Science in Microbial Genetics from Michigan State University.



Michael Gilliam
Director of Radiology Services

Michael began his career in imaging in 1987 as an advanced x-ray technician with the Naval Reserve. While at Cone Health Annie Penn Hospital in Reidsville, NC, Michael gained experience in every modality of radiology and diagnostic imaging including running a free-standing MRI department. He is certified in multiple disciplines, including Registered Technologist, Radiography, Computed Tomography, and Registry of Radiologic Technologists.



Abbigail Grant, PA
Mansfield Orthopaedics

Physician Assistant Abbigail Grant joined the Mansfield team in April and works with orthopaedic surgeon and trauma specialist Nicholas Antell, MD. Prior to joining Copley, Abbigail worked at Orthopaedic Associates in Cranston, RI, where, in addition to conducting preoperative exams, she ordered diagnostic studies and performed procedures, including joint injections, bracing, and casting, and assisted in surgeries.



Camille Lamell, PA
Mansfield Orthopaedics

Camille received her Bachelor of Science with honors from Warren Wilson College in Asheville, NC, and, in 2015, completed her Master of Physician Assistant Studies at the Massachusetts College of Pharmacy and Health Sciences University in Manchester, NH. Prior to joining Mansfield Orthopaedics, Camille was at UMass Memorial Medical Center where she served as a Critical Care Physician Assistant. Camille joined Mansfield Orthopaedics in August, working with orthopaedic surgeon and hand and elbow specialist Dr. Joseph McLaughlin.



Robin Leight, MD, FACOG
The Women's Center at Copley

Dr. Leight joined the team at The Women's Center as a full-time OB/GYN, bringing more than 30 years of experience providing women's healthcare. She attended medical school at Temple University School of Medicine in Philadelphia, PA, and completed her residency at Reading Hospital and Medical Center in Reading, PA. She is Board Certified through the American Board of Obstetrics and Gynecology. One of her many interests is menopause care and promoting awareness about menopause.



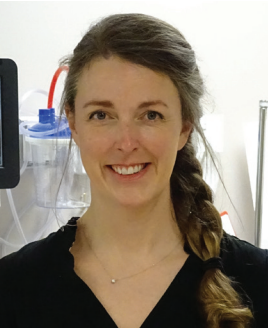
Megan McCartney, OTR/L
Certified Brain Injury Specialist – Rehabilitation

After earning an undergraduate degree in Special Education at the University of Delaware, a Master's in Occupational Therapy at New York University, and then working at the Mayo Clinic in Rochester, MN, Megan knew it was time to come home. What she did not know was that home would not be Maine, but Vermont, and Copley Hospital, where her interest in helping people with brain injuries has flourished. Soon after arriving, Megan developed a brain injury program and a support group for people living with brain injuries and their caregivers.



Emily McKenna
Executive Director, Development, Marketing and Community Relations

Emily McKenna joined Copley in September, bringing over a decade of experience as a strategic marketing and communications professional and multimedia content creator. Emily previously worked as Chief Marketing and Communications Officer for Central Vermont Home Health & Hospice, where she built the marketing and communications program from the ground up and vastly expanded the organization's reach. She received her B.A. in American Studies at Barnard College and also has professional culinary training.



Anne O'Connor, MD
Emergency Department Medical Director

Dr. O'Connor joined Copley in February. She went to medical school at the University of Minnesota and completed her residency in Emergency Medicine at the University of North Carolina, after which she completed a three-year pediatric emergency medicine fellowship at The Johns Hopkins Hospital. Before joining Copley, she worked for seven years as Assistant Professor at Dartmouth Health, training medical students, residents, and fellows in Emergency Medicine, Pediatric Emergency Medicine, and Wilderness Medicine. Most recently, prior to starting at Copley, she oversaw the transition of the Alice Peck Day Emergency Department as it became part of Dartmouth Health.



Erin Pichiotino, MD
Mansfield Orthopaedics

In September, Mansfield Orthopaedics welcomed its newest member, orthopaedic surgeon Erin Pichiotino, MD. Dr. Pichiotino specializes in hip and knee reconstructive surgery. She attended medical school at University of Vermont and earned a Master in Public Health from Dartmouth College. She brings more than six years of clinical experience to the practice. Most recently, she worked in Boston at New England Baptist Hospital/Beth Israel Lahey Health, where she completed her fellowship in Adult Reconstructive Surgery.



Christine Reynolds, NP
Mansfield Orthopaedics

Christine Reynolds earned her Bachelor of Science from Bowdoin College in Brunswick, Maine, and in 2013, she graduated from University of Vermont's Doctor of Nursing Program. Christine joined Mansfield Orthopaedics as a student, working with orthopaedic surgeon Dr. Bryan Monier, foot and ankle specialist, which allowed her to expand her education in orthopaedic foot care. In October, she transitioned from a student to a member of the team.

NEW FACES AT COPLEY

PATIENT TO DONOR TO COPLEY AMBASSADOR

PATIENT PROFILE: JAY PILCER



“I am happier on the hill than I am anywhere else,” said Jay Pilcer of South Burlington, Vermont - with the hill being Mount Mansfield at Stowe Mountain Resort, where Jay has skied for over 50 years. To describe Jay as active is an understatement. In addition to skiing and his busy day job selling IT services across New England, Jay plays golf, paddleboards, surfs, skins, and bikes.

Jay participated in Copley’s 3rd Gravel Moxie in October of 2023, and after the ride, stood up to share a story about his connection to Copley Hospital. As he spoke, he pointed to his shoulders and one of his knees - left, right, down. In 2013, Jay had his right knee replaced by Dr. Bryan Huber at Mansfield Orthopaedics. Then, in 2020 and 2022, Dr. John Macy repaired his left then his right rotator cuffs.

By the time Jay decided to get his knee replaced, he had become accustomed to living with severe pain. “It was bone on bone in my knee joint. I’d be waiting to get on the ski lift and have to put 100% of my weight on my poles to compensate.” Jay says that when the pain becomes this bad and affects your everyday life, you do the surgery. He did his research and chose Mansfield Orthopaedics.

Jay says that for his initial go-around with Mansfield Orthopaedics - for his knee - he felt for the first time in his life like an educated patient and consumer. “Copley providers take their time. I was educated on the pros and cons of surgery and what my options and possible outcomes were. People want to trust their doctors, and they want to understand the outlook. Will I ever ski again, walk again? My providers spent time with me. You just don’t get this other places.”

Jay says he did not feel nervous at all going into surgery. A bonus for Jay was the get-well card signed by every member of the surgical team – a Copley OR tradition – which he received a few days after his shoulder procedure in 2022. “It is such a nice touch,” Jay said. Jay was so pleased with the experience and the outcome of the surgery that, when he could safely walk and get around, he hand-delivered platters of food from the Edelweiss Deli in Stowe to the OR and surgical staff.

Jay grew up skiing in Stowe with his parents. Today, at 66, he is aware that his dad was not doing nearly as much at 66 that Jay does. “We have a more mobile society, and we all want to keep doing what we’re doing,” he said. “Who is keeping us able to do this is the orthopaedic surgeons at Mansfield Orthopaedics and Copley Hospital. To be able to come back and ski three months after my surgery and, by six months, to ski as well - if not as hard - as I ever had is a miracle.”



Jay Pilcer is an avid outdoorsman. In the winter photo above, he takes a moment to enjoy the beauty as he skins up Chin Clip in Stowe. In the summer, he stays active paddleboarding, biking, and surfing.

EMPLOYEE MILESTONE ANNIVERSARIES

CELEBRATING 50 YEARS OF SERVICE

Dorothy Cook, RN, Emergency Room

A longtime friend and colleague, Dale Porter, highlighted Dorothy Cook’s 50 years of service at Copley, during which Dorothy has cared for many in our community, including some of our own staff members.



Dorothy, second from the left, is joined by Copley’s Chief Administration & Human Resources Officer Wayne Stockbridge, her husband George, and Nurse Educator Dale Porter, RN.

30 Years

Carol Brooks, Radiologic Technologist

Penny Paquette, RN, Nurse-Manager, Clinical Resource Pool

Tammy Lurvey, Medical Assistant, Respiratory Therapy

25 Years

Cindy French, Buyer, Materials Management

Steve Hemenway, Head of Maintenance and Environmental Services, Copley Terrace

Margaret Higgins, Physical Therapist, Rehabilitation Services

Kay Johnson, LNA, Surgical Center

Gale Martin, The Woodlands at Stowe

Steffany Mosley, RN, Birthing Center

Geralyn Roscoe, RN, Mansfield Orthopaedics

20 years

Heather Griggs, Administrative Assistant, Rehabilitation Services

Meredith McGee, RN, Surgical Services

Lisa Paskerian, RN, Surgical Services

Susanne Sullivan, RN, Unit Supervisor, Perioperative Services

15 Years

Shannon Gill, Patient Access

Angela Griggs, Patient Account Representative, Accounting

Jeff Lewis, Nutritional Services

Jennifer Piette, Director, Respiratory Therapy

HOSPITAL AWARDS

Every year in May, Copley celebrates Hospital Week, which culminates in the awards ceremony. Here are two of this year’s honorees. See photo of Employee of the Year, Marliese Carlson, RN, on page 11.



Copley General Surgeon Courtney Olmsted, MD, presents the Edward French Memorial Award, which recognizes nursing excellence, to Marc Joncas, RN, Outpatient Services, on behalf of the medical staff.



Rosie Arnold from Nutritional Services was humbled as she was honored with the Goddard Family Award that recognizes excellence in a non-nursing position.

A TRIBUTE TO DR. ELLIS



The community was profoundly saddened by the unexpected passing of beloved friend and practitioner, Dr. William Ellis, on June 27, 2023. Dr. Will died doing what he loved most - taking care of his patients. Dr. Ellis worked at Copley for 11 years.

Dr. Ellis was a dedicated and sought-after OB/GYN who found his way to

Copley in 2012. A huge proponent of midwifery, Will believed that childbirth should be as natural as possible. “And hooking people up to monitors and IVs is anything but natural,” he was fond of saying. After finishing his residency in St. Louis, Will went to Saipan in the Northern Mariana Islands where he spent two years setting up a midwifery practice. “It was a humbling experience, and my first real stint as a practicing doctor,” he said.

Will was remembered with well-attended celebrations of his life. There was love, laughter, tears, and great stories told about Will. “We miss him every day,” said Grace Thompson, Administrative Leader for The Women’s Center and Birthing Center. Dr. Ellis embraced his medical calling and was a devoted physician, friend, husband and father. We were extremely fortunate that he chose to close his career working and walking among us.”

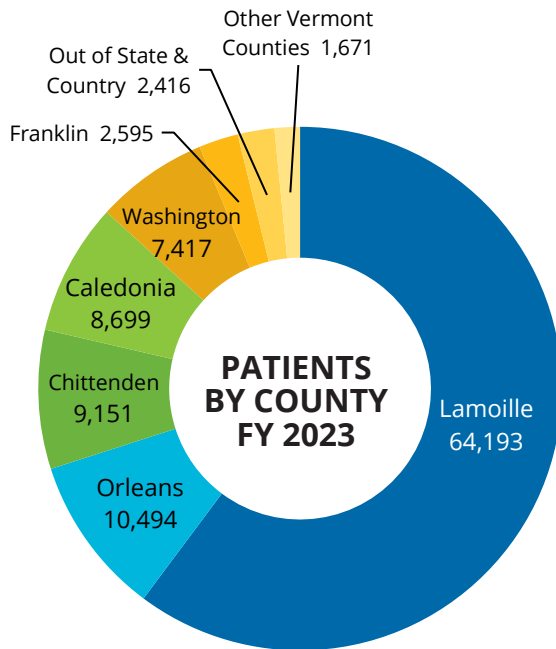
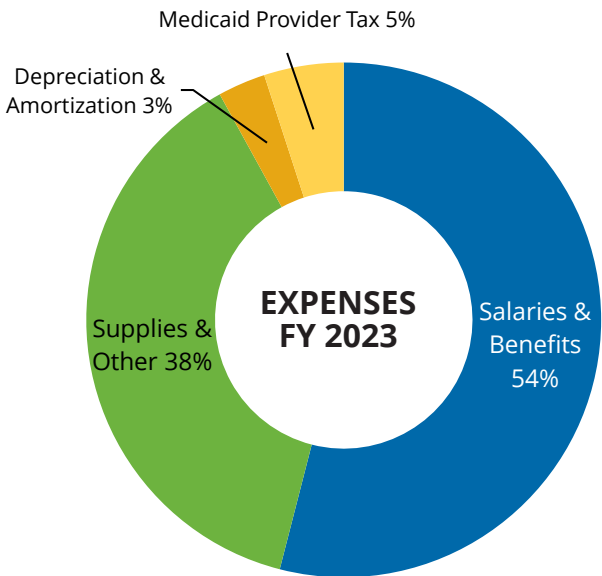
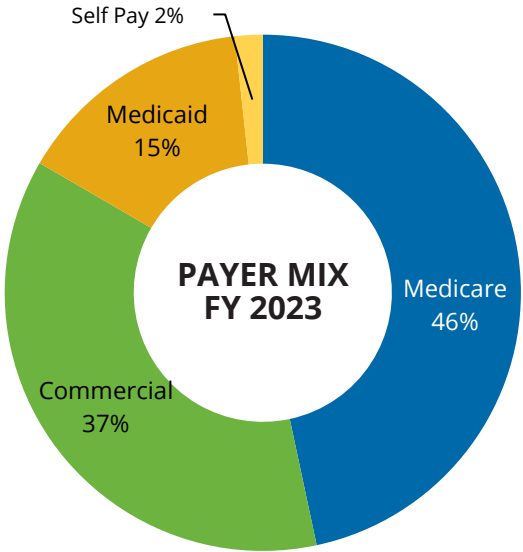
FINANCIALS

Presented are Copley Hospital’s financials for Fiscal Year 2023 (October 1, 2022 – September 30, 2023). If you read through the Year in Review on pages 10 – 13 of this report, you will gather that Copley faces significant, continued financial challenges. More and more, this is becoming the norm for hospitals, especially in Vermont. Yet, at Copley, we continue to push forward and to grow. The hospital continues to expand and evolve to meet the needs of our community. Leadership support their staff, who continually do more with less and call on creativity and collaboration to get the job done.

PATIENTS BY ZIP CODE FY2023

	Inpatient	Outpatient	TOTAL
Morrisville	340	21,826	22,166
Hyde Park (North)*	119	10,096	10,215
Stowe	99	8,990	9,089
Johnson	128	8,584	8,712
Hardwick (East)*	170	7,949	8,119
Wolcott	90	5,884	5,974
Eden (Mills)*	64	3,868	3,932
Craftsbury (Common)*	58	3,225	3,283
Jeffersonville	47	2,682	2,729
Waturbury (Center)*	8	1,997	2,005
Greensboro (Bend)*	36	1,700	1,736
Burlington (South)*	13	1,630	1,643
Waterville	27	1,405	1,432
Montpelier (East, North)*	17	1,364	1,381
Essex (Junction)*	7	1,226	1,233
Lowell	26	1,078	1,104
Barre (East, South)*	3	958	961
Cambridge	7	829	836
Lake Elmore	3	829	832
Belvidere Center	13	586	599
Other VT Town (179)	183	16,056	16,239
Out of State (49)	44	2,267	2,311
Other Country (20)	1	104	105
TOTAL	1,503	105,133	106,636

* - denotes combined similar zip codes



REVENUE & EXPENSES

Revenue	FY2023	FY2022
Total Gross Revenues	\$ 176,928,305	\$ 154,640,808
Less: Charges not paid by payers	\$ (81,330,828)	\$ (64,578,993)
Less: Bad Debt	\$ (4,320,009)	\$ (4,284,295)
Less: Charity Care	\$ (1,211,646)	\$ (1,466,700)
Plus: Other Operating Revenue	\$ 8,003,794	\$ 10,353,577
Total Operating Revenue	\$ 98,069,617	\$ 94,664,397

Expenses	FY2023	FY2022
Salaries & Benefits	\$ 53,749,619	\$ 49,378,259
Supplies & Other	\$ 36,527,112	\$ 36,931,694
Depreciation & Amortization	\$ 3,047,395	\$ 2,917,574
Medicaid Provider Tax	\$ 5,405,174	\$ 5,033,798
Insurance	\$ 859,995	\$ 890,430
Interest	\$ 206,862	\$ 183,648
Total Expenses	\$ 99,796,157	\$ 95,335,403
Operating Income (loss)	\$ (1,726,540)	\$ (671,006)
Non-Operating Revenue	\$ 373,970	\$ 1,361,358
Net Income	\$ (1,352,570)	\$ 690,352

BALANCE SHEET

Assets	FY2023	FY2022
Op Cash & Cash Equivalents	\$ 11,258,543	\$ 16,667,414
Net Accounts Receivable	\$ 18,042,523	\$ 14,135,121
Inventories	\$ 3,302,387	\$ 2,620,459
Prepaid Expenses	\$ 2,447,281	\$ 2,358,579
Assest Limited To Use	-	-
Net Capital Assets	\$ 33,188,132	\$ 31,324,543
Donor Restricted Assets	\$ 6,776,801	\$ 6,250,022
Deferred Compensation	\$ 3,321,584	\$ 3,200,901
Total Assests	\$ 78,337,251	\$ 76,557,039

Liabilities	FY2023	FY2022
Accounts Pay & Accrued Expenses	\$ 10,760,061	\$ 7,680,675
Accrued Payroll & Related Expense	\$ 4,624,974	\$ 3,911,923
Estimated Third-Party	\$ 3,094,030	\$ 3,220,700
Defered Compensation	\$ 3,321,584	\$ 3,200,901
Long Term Debt	\$ 9,700,264	\$ 10,313,989
Restricted Net Assets	\$ 6,776,801	\$ 6,250,022
Unrestricted Net Assets	\$ 40,059,537	\$ 41,412,107
COVID 19 - Advances	-	\$ 566,722
Total Liabilites & Net Assets	\$ 78,337,251	\$ 76,557,039

FACTS & FIGURES



5,822
PATIENT
DAYS OF
CARE



155
BIRTHS



13,765
HOURS
REHAB
THERAPY



34,348
RADIOLOGY
SERVICES



148,651
LAB
PROCEDURES



267,134
POUNDS
LAUNDRY

REPORT OF GIVING

Copley Hospital is grateful to the many individuals and organizations that supported our nonprofit community hospital in Fiscal Year 2023 (October 1, 2022 – September 30, 2023). In addition to the donors listed, we extend thanks to the many anonymous donors.

Founders Society

\$50,000 and Greater
Anonymous
Beverly Vahlteich DeLaney
Hawk Rock Foundation
Howard A. Manosh
Miles and Patrice Mushlin

Philanthropists

\$20,000 to \$49,999
Copley Hospital Auxiliary
Van and Jane Harissis
George and Inez Lengvari
Lucy Downing Nisbet
Charitable Fund, Bank of
America, N.A., Co-Trustee
David and Debbie Schoop
Union Bank

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Carolyn Ruschp and Walter Levering, Jr.
David J. and Ann Louise Santos
Sue Sargent
Scott & Partners, Inc.
David and Barbara Siegel
Sarah C. Smith



Copley’s top-of-the-line Canon CT Scanner gets delivered. Pictured, l to r, a rep from Canon and Copley’s Michael Gilliam and Jill LaRock.

Shapleigh Smith and Dr. Melissa Volansky
Janet Showers and Day Patterson
Mary C. Speare
Bayne and Jeanie Stevenson
Wayne Stockbridge
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Susan Vicinelli, Vicinelli Family
Charitable Fund
Peter and Fan Watkinson



Jack Manning with Subha Luck and Barbara and John Koier, at the Stowe Wine & Food event in 2023.



Lisa Paskerian, RN, and Jill Baker enjoy ice cream on the green in the summer.

Associates

\$250-\$499
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American Online Giving Foundation
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Stephen and Janice Ashley
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Demars Properties, LLC
John DeVillars and Gunnel Clarke
Rachel and John Duffy
Roger L. Easton Jr.

REPORT OF GIVING



At the Stowe Wine & Food event, Margaret Dalton with Trustee Chris Towne and Jaenna Babajane and Katy Knapp in the back.



Team Copley at the annual Mac Pratt Memorial Softball Tournament.

John and Judy Farmer
Firetech Sprinkler Corporation
Fraternal Order of Eagles,
Green Mountain Aerie 3210
John and Mary Frost
Daniel and Robin Gauthier
Richard Goodwin and Dr. Rachel Lampert
Sharon Green and David Vinick
Handy Toyota/Handy Chevrolet
Norman and Jane Hanson
Dr. Patrick E. Heaghney
Colleen Heaslip
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Cameron C. Page
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Pat Robins and Lisa Schamberg
Ed and Ruth Ann Rogers
David and Ruth Roy
Janice Roy and Steven Young
Becky Scott
H. Clay and Katherine Simpson
Richard and Anne Smith
Susan O. Sykas, P.N.P.
Pault Thabault and Nancy Money
Bernice Thayer
Tanya D. Thomas
Pamela Towne
Walt Towslee
Mark Vojtko, CRNA
Jackie Washburn
Janice Waterman
Peter and Katherine Watson
Joseph and Bonnie Wauters
Rick Wells
Donna Wheeler
The Weller Family
Judy and Bill Whitman
George and Helen Wright
Ronna and Arny Ziegel

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Michael and Judy Alexander
Cynthia Allen-Berson and Steve Berson
Stephen and Jane Alpert
Lynn and Mary Altadonna
Gary L. Anderson

Wendy Andres
Christine Armstrong
Stew and Becky Arnold
Kathy and Joe Atencio
Spencer and Nancy Baker
Charles Baraw Jr.
Alyssa Barnes
Thomas T. Beach
Jeff and Francie Bennett
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Hesterly Black
Donald and Julie Blake
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Andrea Brightenback -
Heather Hollow Farms
James Brown
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Raymond and Cecile Brunelle
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Debra and Michael Dewey
JoAnn Farnham Dilloway
Mr. Robert F. Dobbin
Kenneth and Diana Duclos
Andrew and Stacey Duff
Sarah Duval

T.K. Dwyer
Richard and Linda Ely
Beth and Scott Esmond
Dr. and Mrs. Arthur J. Esswein
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M. Sean and Amy C. Fernandez
Michael Feulner
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Nadia Fletcher, NP
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Omar and Becky Graddock
Amy Grant
Brian Grant
Lt. David Grant
Harold S. Gray
Kristopher Greene, M.D. and Joan Greene
Christopher and Susan Grimes
Thomas and Mary Groom
Gary Guggemos
Mr. and Mrs. Douglas E. Hailey
Donald and Margot Hall
Hannafor
Susan C. Harris
Kenneth Harvey and Debra Slayton
Jay Hersh



Auxiliary Board members at the spring luncheon, from l to r: Judy Grosvenor, Edna Snow, Lois Keith and her daughter, Diane Cote, and Judy Shanley, Auxiliary Board Chair.

Margaret Higgins
Tyler and Dean Hirchak
George Hodgson
Donna A. Holbrook
Janis Iovanella
George and Lucinda Jackman
Jacob Walker Art Gallery
Scott and Sally Johnson
Dorcas Jones
Sarah and Robert Kasten
Tim Katzman
Jeffrey and Meg Kauffman
Kim Kaufman and Jim Goldsmith
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Lois A. Keith
Evangeline S. Kelly
Curtis Kerbs
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Caroline Lamb
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Ted and Kim Lambert
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Thomas Mooney
Susan Moore
Paul Morimanno
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Walter and Dorothy Pesaresi
Sylvia and Willard Pope
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Linda Ramsdell
Jeanette Ring
Jacqueline Rosenbloom
Elizabeth P. Rouse
Sarah and Allen Rubin
Carole Russell
Carolyn L. Ryan
Timothy and Bethany Sargent
Richard Sargent
Helen Schneider
Robert J. Schulz
Richard and Sally Watts
Jennifer Lucas and John Schweizer
Erica Scott
Patrick Shanley
Judy and Richard Shanley
Wendell A. Shedd Jr.
Bernard and Janet Sheltra
Gunnar A. Sievert
Mary Jo and Guy Smith
Olea Smith-Kaland
Mr. and Mrs. Kermit R. Spaulding
Dennis and Ashley Stalter
Ronald and Judith Stancliff
Pamela Stanyon
Lynn Stegner
Robert and Judith Sterns

REPORT OF GIVING

REPORT OF GIVING



Community members crochet an array of colorful caps and mittens for newborns for Copley's Birthing Center.

David C. Stevens
Robert Stevens
William and Lisa Stevenson
John and Emily Stone
Stanley and Helen Stoney
Dr. Joseph Subasic
Patricia Ann Sullivan
Michael and Meike Sweatman
Ms. Eleanor Sweeney
Dawn and Kenneth Sweetser
Irwin and Sara Tauben
The Woodlands at Stowe
Jeffrey and Vivian Thompson
Marie Tomberg
Lorraine Towne-Cavarretta
April Tuck and Ron Carter
The Honorable Howard E. Van Benthuyssen and Doreen Blake
George and Patricia von Trapp
Philip A. Wagner
David and Renee Wahler
Patricia A. Ward
Anna Waskuch
Sarah Waterman, MD
Tracy and Edwin Webster
Nella Wennberg, P.A.-C.
Stuart W. Weppler
Richard Westman and Joan Nagy
Jeffrey and Jane White
Margaret White
Michael Wickenden and Deborah Wheeler
Charles V. Wolf
Bekah Woodin
Paula Yankauskas
Wayne G. Young

Legacy Circle

Jenneke Barton
Benjamin Campbell
Arthur Dana
Paul Decelle
Oneal Demars
Jack Drowne
Virginia Eddy
George Fearons, III
Eleanor Garland
Sumner House
Ida S. Thorpe Charitable Trust
James Kelley
Gerald Kirchner
Jane Lande
John LaPan
Lucy Downing Nisbet Charitable Fund, Bank of America, NA-Co-Trust
Dorothy Marsha
Jaye Melcher and Dr. John Bohnert
Sandra Montgomery
Nancy S. Nevells
John Newberry
Russel Page, MD
Day Patterson
William J. Riley
Alice Sabin Estate
Paul St. Aubin
Stella B. Sargent
Barbara Stevens
The Estate of Susan Southall
John Stevenson
Genevieve Story
Lisa Washburn
Howard Williams
John Wood
Constance Young

Gifts in Memory

Aunt Carol
Ruby Boyce
Patricia G. Brower
John W. Bywater
Kathleen R. Connor
Will Ellis, MD
Robert, Diane and John Ferguson
KendraLee Grant
Ted Hays

Dr. John A. Hicks
Midge Lechevalier
William A. Nicely
Mackenzie Pratt
Willie Ryan
Barbara Scribner
John C. Stone, II
Andrew Ward
Jaroslava Wolf

Gifts in Honor

Nick Antell, MD
George Bickford
Ryan Busalacchi, RN
David Coddair, MD
Caroline Connolly
Copley Emergency Department staff
Jessica Cullity, RN
Brian Doyle, MD
Donald Dupuis, MD and surgery staff
Kristin Ely, PA
Michael Hayes, MD
Marc Joncas, RN
Barbara Knight
Laura Labow and oncology nurses
Liz Limoge, RN
Howard A. Manosh
Betty McGill
Med-Surg Nurses and Physicians
Bryan Monier, MD
Courtney Olmsted, MD
Chuck Osler, NP
Barbara Roberts
Surgical Center nurses and anesthesiologists
Joseph Woodin



Copley Hospital dedicated a conference room in recognition of the Sargent Family. Pictured, Stella Sargent, at the dedication.

We are thankful to the many businesses and individuals who supported our events and hospital with in-kind gifts throughout the year. From auction items for our Stowe Art, Wine and Food fundraiser and team prizes for golfers at our annual Copley Scramble to gifts for the hospital ensuring a comfortable experience for our patients and their families. Thank you to all!

Gifts in Kind

10 Railroad Street
Artisans' Gallery
Nancy Banks
Henry J. Binder
Black Diamond Barbeque, LLC
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Brass Lantern Inn
David Brown
Bryan Memorial Art Gallery
Miranda Bryce
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Kathleen Demars
Donald Dupuis, MD
Edelweiss Mountain Deli
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Laughing Moon Chocolates

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Patricia Rick
Riverbend Market
Erica Scott
Scott Family
Marcie Scudder
Shelburne Museum
Janet Silverman
Skinny Pancake VEE
Alice and Lee Spencer
Pamela Stanyon
Stowe Seafood
Susanna's Catering
Carl and Diane Szlachetka
The Butchery
The Country Store on Main
The Genny Craftsbury

The Village Restaurant
The Whip Bar and Grill
Eric K. Tobin
Topnotch Resort
Christopher E. Towne
Trapp Family Lodge
Vermont Pottery Works
Visions of Vermont Art Gallery
Von Barga's Jewelry
Anne Watson Bongiorno
Wind's Edge
Karen Winslow
Charles V. Wolf
Peter N. Wolf



Karen Cavender, RN, Executive Director, Perioperative & Emergency Services, and Liz Couto, RN, Nurse-Manager, Emergency Services, at the McKinstry Hill rest stop at this year's Gravel Moxie bike ride.



Team Manosh at Copley's Annual Golf Scramble: Brenda Lazarovich, Polly Manosh, Basil Dobbins, and Jena Wood.

MEDICAL PROVIDERS

Anesthesiology

Alexander Boal, CRNA
Tenylle Critchlow, CRNA
Israel Demenezes, CRNA
Michael Flaherty, CRNA
Joan Fox, CRNA
Travis Knapp, CRNA

Cardiology

Adam Kunin, MD
Hayes, Michael, MD
Nadia Fletcher, NP

Emergency Medicine

Nathan Hemmer, MD
Amy LaRow, PA
Megan Lea, MD
J. Martin Linseisen, MD
Robert Marsan, MD
Neil Nigro, MD
Anne O'Connor, MD
Charles Osler, NP
Adam Putnam, MD

Family Medicine

David Bisbee, MD
Kimberly Bruno, MD
Allison Christie, MD
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Jordice Corey, NP
Cheryl Holton, NP
Clea James, MD
Philip Kiely, MD
Mckalyn Leclerc, MD
Katherine Marvin, MD
Sarah Morgan, MD
Robert Quinn, MD
Chloe Tartaglia, MD
Melissa Volansky, MD
Jeri Wohlberg, NP

General Surgery

Donald Dupuis, MD
Courtney Olmsted, MD
Sarah Waterman, MD

Hospitalist

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Steven Levine, MD
Jennifer Peters, MD
Kendra Smythe, PA
Tracy Webster, NP

Internal Medicine

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Daniel Tartaglia, MD

Midwifery

Alexandra Kipp Bovey, CNM
Mary Lou Kopas, CNM
Christine Malcolm, CNM
Erinn Mandeville, CNM
April Vanderveer, CNM

Neurology

Jeanmarie Prunty, MD
Andres Roomet, MD

Obstetrics/Gynecology

Robin Leight, MD

Oncology

Laura Labow, NP
Barbara Matarazzo, NP
David Ospina, MD
Elaine Owen, APRN

Ophthalmology

Brian Doyle, MD
Gerard Gauthier, COA



Copley Hospitalist Steve Levine, MD, at the Annual Golf Scramble.

Optometry

Francis Pinard, OD

Orthopedics

Nicholas Antell, MD
Brian Aros, MD
Kristen Ely, PA
Alexis Gagne, PA
Abigail Grant, PA
Cody Hodgson, PA
Camille Lamell, PA
John C. Macy, MD
Sharon Mansfield, NP
Joseph McLaughlin, MD
Bryan Monier, MD
Erin Pichiotino, MD
Christine Reynolds, NP
Stuart Sutherland, PA
Nella Wennberg, PA

Pathology

Catherine Antley, MD
Armando Ciampa, MD

Pediatrics

Steven Soriano, DO

Podiatry

Ciara Hollister, DPM
Kevin McNamara, DPM

Radiology

Howard Novick, MD
Candice Ortiz, MD
Robert Smith, MD

Sleep Medicine

Naomi Badger, NP
Veronika Jedlovsky, MD

Urology

Elizabeth Perez, MD

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Travis Knapp, CRNA, *Vice President*
Kimberly Bruno, MD, *Secretary/Treasurer*
Jennifer Peters, MD, *Liaison*
J. Martin Linseisen, MD, *At Large*
Erinn Mandeville, CNM, *At Large*



The future site of Mansfield Orthopaedics' new Waterbury medical office building.



An architect's rendering of the new Waterbury facility.



Orthopaedic providers Joseph McLaughlin, MD; Erin Pichiotino, MD; Brian Aros, MD; John Macy, MD; Alexis Gagne, PA; Nella Wennberg, PA; Ciara Hollister, DPM and Sharon Mansfield, RN.



By the end of December, trusses for the roof of the 10,000-square-foot building were in place.



Crews made fast progress, and by early January, the roof was up on the new building in Waterbury.

MANSFIELD ORTHOPAEDICS OPENING IN WATERBURY SUMMER 2024

The foundation is in. The walls are up. The roof is on at Mansfield Orthopaedics' new medical office building in Waterbury.

We are making swift progress on this project, which will make it possible for Mansfield Orthopaedics providers - who care for over 17,000 patients every year - to better meet the growing demand for world-class orthopaedic care.

As Chief of Orthopaedics and renowned shoulder surgeon, Dr. John Macy, said at the groundbreaking in October: "We are all fortunate to have access to such outstanding care. My goal is to ensure that Mansfield Orthopaedics continues to thrive into the future. Ever forward."



**COPLEY
HOSPITAL**

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