

Patient Guide to Log-In to MyCareCorner

HELPFUL PATIENT VIDEOS AVAILABLE on COPLEY WEBSITE

Welcome to MyCareCorner, a **<u>NEW PATIENT PORTAL</u>** to access your Copley Hospital health record results.

Getting Started

Copley Hospital will ask you to provide an email address when you register for an appointment or a visit if you do not have an email on file already. Your email will receive an invite to sign up/sign in to view your health record or test results.

Using the Email Invite

- 1. From the Email, click the link in the email. The MyCareCorner page is launched.
- 2. Click **Continue**. The Invitation Code screen is displayed.
- 3. Click **Submit**. The Create Your MyCareCorner Account page is displayed.
- 4. <u>If you have an account in the old patient portal, enter your "old portal" Email and Password and click Sign In.</u> <u>You may skip to step 9.</u> **Otherwise, click Create Account and proceed with step 5**.
- 5. Enter your information: First Name, Last Name, Relationship, Sex, and Date of Birth.
- 6. In the Create Account fields, enter: Email, Password, & Confirm Password.
- 7. Enter the characters you see in the field provided & Check the I agree to the Terms and Conditions box.
- 8. Click **Create Account**. A verification question may be displayed. If so, answer the question and click Submit. The Information Transfer page is displayed.
- 9. In the <u>Select the record that MyPortal will be able to access</u> field, use the drop-down list to select the record (or person's name) whose information is being transferred to MyCareCorner

It is important to note that multiple patients can be set up under one account (or email address/password combination) so that spouses and/or children can be accessed from a single account holder.

<u>IMPORTANT</u>: If you do not see the correct person's name, click the <u>Add record</u> button to add the person (First Name, Last Name, Relationship, Sex, and Date of Birth), Enter the characters and click **Create**. The new record should now be an option in the drop-down list.

10. Click Allow. The Access Approved screen is displayed.

11. Click **Home** to go to the MyCareCorner patient portal home page. As the home page is displayed, a *Your Data is Loading* message is displayed. Once the message disappears, refresh your browser to ensure the health record data is displayed.

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Your Patient Portal has changed Introducing MyCareCorner

MyCareCorner is an interactive user interface that brings your health data to life and promotes a collaborative approach to care. With MyCareCorner, your new patient portal, you will continue to have the tools to be more engaged in your health anytime, anywhere.



With MyCareCorner, your new patient portal, you'll continue to have access to your health information between office visits no matter where you are.

Features include:

- Allergies
- Appointments
- Blood Glucose
- Blood Oxygen
- Height
- Immunizations •
- Medical Conditions •
- Medications
- Medical Visits and Encounters
- Procedures
- Weight Values
- Vital Signs
- Messaging
- Lab Results
- Documents

Your health on the go

With the ability to download the MyCareCorner mobile app, you now have access to your personal health records from anywhere with internet access. Like the desktop version, you can access your personal health records from hospitals, clinics and specialty care, now more conveniently than ever.

> lable on the App Store Google Play

MyCareCorner supports devices from the following platforms, you can connect your devices under the Profile button.

· fitbit

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