Hospital Consumer Assessment of Healthcare Providers and Systems
April 1, 2015 to June 30, 2015

- Communication with Nurses: 85%
- Communication with Doctors: 86%
- Responsiveness of Hospital Staff: 77%
- Pain Management: 75%
- Communication about Medicines: 59%
- Cleanliness of Hospital Environment: 78%
- Quietness of Hospital Environment: 64%
- Discharge Information: 58%
- Overall Rating of Hospital: 86%
- Willingness to Recommend this Hospital: 87%

Copley Hospital vs National