Celebrating 80 YEARS of caring for our community 1932-2012



2012 was a memorable year spent celebrating our past and building our future.

Of the historic photos and newspaper clippings shared, one of our favorites is from the August 3, 1932 edition of *The News & Citizen*: "Many housewives in Morrisville and vicinity have promised to put up an extra can or two of preserves, jam, jelly or vegetables for use at the new Copley Hospital, to be opened soon. People who wish to donate any of the above are asked to communicate with Miss Mary Moody, Morrisville."

The story of the 1932 food drive is one of our favorites because it is a powerful reminder of just how invested the community is in Copley Hospital. The community worked for nearly 24 years to get the hospital built. Once built, support did not wane and Copley has become an integral part of the community as its founders envisioned. It is exciting, knowing this past, to work alongside community members as we guide the hospital into the future.



Del and Linda Barrows, Scott McArdle of Vermont Community Foundation, Vicki Barrows Maitre, Copley Hospital CEO Mel Patashnick and Polly Manosh, Copley Foundation Committee Chair.

Along with marking our 80th anniversary, we recognized and celebrated Del Barrows, with his wife, Linda, and Vicki Barrows Maitre for their generous gift toward the renovation of our Emergency Department in honor

of their father, Robert. The Barrows family has been, and continues to be, a vital part of this community. Their generosity, much like that of donors from long ago, demonstrates a commitment to our community hospital that will benefit so many for years to come.



Staff, Trustees and Community leaders participated in the July 9th groundbreaking.

This fall Copley Hospital joined OneCare Vermont, the Medicare Accountable Care Organization (ACO) organized by Fletcher Allen Health Care and Dartmouth Hitchcock Medical Center. The ACO is a collaborative network of providers focused on the health of patients. The goal is to increase collaboration and efficiency between providers and reduce unnecessary tests, procedures and admissions. It is just one of the ways we continue to respond and evolve as our community's healthcare needs change and as the details of healthcare reform emerge. We hope you enjoy this snapshot of FY 2012. From our housekeepers and clerical teams, to our medical and clinical staffs, to our trustees and committee members; together we have created a community hospital of which we can be proud.

We continue to work collaboratively with healthcare providers and social service agencies throughout the Lamoille Valley to help ensure comprehensive services are available and accessible to residents and visitors to our community. This integration at the local level allows for better management of chronic conditions, more wellness initiatives and better

Thank you for your support.

Melvyn Patashnick President and CEO

care transitions.





Roger Hale, Ryan Brown, Gordon Bowen, Max Paine, Betty Ewen, Werner Bartlau and Kevin Griggs.

We dedicate this Annual Report to Max Paine, our former Director of Plant Operations.

Max retired in 2012 after 37 years of dedicated service to Copley. Max leaves Copley with a legacy, one he helped build with his shared vision of a vibrant rural community hospital.



Quality of Care

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Our Vision

Copley Health Systems leads in providing lifelong comprehensive quality care with wellness at its core, and works collaboratively with our community to provide needed health care services.

Our Mission

Copley Hospital is a not-for-profit healthcare provider whose purpose is to improve the health status of the people of the community by providing the highest quality of care egardless of the ability to pay

Our Core Values

· Compassion and respect for human dignity · Commitment to professional competence Commitment to a spirit of service

Honesty

Confidentiality

Good stewardship and careful administration

Copley's commitment to continuously monitor and improve the quality of care - and the care with which we give it - is demonstrated across all departments and disciplines.

Members of clinical and non-clinical departments work together on teams to systemically advance our quality and patient satisfaction initiatives.

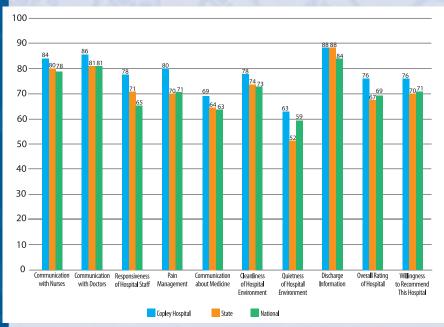
Core Measures

	Copley Hospital Composite Jan 2011 to Dec 2011	State Average	National Average
Heart Attack Care	100%	98%	96%
Heart Failure Care	84%	91%	90%
Pneumonia Care	82%	89%	87%
Preventing Complications From Surgery	94%	91%	88%

We collect and submit data to the Centers for Medicare and Medicaid Services (CMS) regarding appropriate core measures of care for inpatients with certain medical or surgical procedures. These measures are research-based guidelines that represent widely accepted standards of care. We report this data in our "Core Measures" Report.

Core Measures provide a focus for Copley's treatment protocols to ensure we consistently provide outstanding care to our patients. They are central to our quality improvement program.

Core Measures are an improvement tool, not a report card. Small hospitals, such as Copley, have a smaller patient population and the smaller numbers have a greater influence on percentages compared to hospitals with a larger patient population.



Patient Satisfaction

Measuring how patients evaluated their Copley experience allows us to improve and also recognize staff for outstanding performance. We monitor our patient satisfaction through the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) and through our ongoing work with Press Ganey Associates to survey our patients.

HCAHPS October 2011 – September 2012

Indicator	Q1/2011 Oct. 11 - Dec. 11	Q2/2012 Jan. 12 - Mar. 12	Q3/2012 Apr. 12 - June. 12	Q4/2012 July. 12 - Sept. 12	Benchmark Mean Score July. 12 - Sept. 12	Benchmark Source
Ambulatory Surgery	92.2	90.8	90.9	94.4	92.5	Compared to hospitals in PG database performing 7000-9000 procedures annually
Emergency Department	88.4	91.4	85.4	88.0	88.3	Compared to all ED's in critical access hospitals in PG database
Inpatient Units	89.2	89.9	89.8	89.9	88.0	Compared to all Inpatient in all Vermont hospitals in PG datatbase (7 of 14)
Obstetrics	93.1	88.8	91.2	92.7	88.0	Compared to all Inpatient in all Vermont hospitals in PG datatbase (7 of 14)
Components of Care						
Respect & Caring	90.8	89.3	91.9	91.3	89.2	Compared to all Inpatient in all Vermont hospitals in PG datatbase (7 of 14)
Information/ Communication Sharing	92.6	91.9	92.1	92.7	91.6	Compared to all Inpatient in all Vermont hospitals in PG datatbase (7 of 14)
Coordination of Care	92.0	93.2	93.6	94.4	91.5	Compared to all Inpatient in all Vermont hospitals in PG datatbase (7 of 14)
Involving Family	86.2	89.3	89.2	90.5	88.6	Compared to al l Inpatient in all Vermont hospitals in PG datatbase (7 of 14)

Press Ganey works with more than 10,000 health care organizations, including more than 40% of U.S. hospitals and the majority of Vermont hospitals to measure each organization's patient satisfaction. Press Ganey also provides national and state benchmarks for patient satisfaction.

Press Ganey Patient Satisfaction Scores October 2011-September 2012

"My partner received marvelous care at Copley Hospital. The doctors, nurses, everybody in that hospital gave him such care and attention that it was almost like staying in a luxury hotel. I was not kept out of anything, I was treated like family. It's wonderful to have a hospital like Copley right near us." Mel Siegel, Johnson

"It was evident soon after I met Dr. Adam Kunin that he was there for my care and success. He was very supportive, very informative and caring in his manner. He

and the staff at Copley Hospital are certainly a gem in Lamoille County." Joe Ciccolo, Elmore

"Dr. Perez gives me a great deal of confidence. Her interest in her patients is very evident in everything she says. As a retired RN, I believe I have chosen the best urologist for me. She's just the perfect doctor."

Linda Brown,



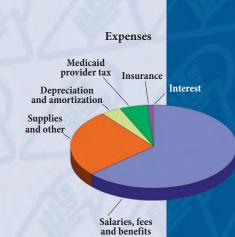
"I'm so pleased with my two new knees after Dr. Brian Aros replaced them. After surgery I went to Mansfield Orthopaedics for my rehab. The pool they have there, it just made the knees feel so great. Today I'm walking normally.' Gene Bowen, East Calais

Financial Statements



Copley Hospital Inc. Statement of Revenue and Expense (Audited)

Revenue	FY2012	FY2011
Gross revenue (billed for services)	\$ 88,584,632	\$ 79,707,970
Less: Charges not paid by payers	(\$33,836,138)	(\$29,440,252)
(did not receive full payment for amount billed;		
includes Medicare, Medicaid & other contracted payors)		
Less: Bad debts	(\$2,351,830)	(\$1,565,523)
Less: Charitable care (those unable to pay)	(\$997,987)	(\$1,094,645)
Operating revenue	\$ 965,022	\$ 958,043
Total Operating Revenues	\$52,363,699	\$48,565,593
Expenses		
Salaries, fees and benefits	\$ 33,117,142	\$30,131,337
Supplies and other	\$ 13,692,248	\$ 12,674,723
Depreciation and amortization	\$ 1,976,773	\$ 1,806,447
(wear and tear on buildings and equipment)		
Medicaid provider tax (paid to the State of Vermont)	\$ 2,829,517	\$ 2,344,441
Insurance	\$ 579,480	\$ 525,300
Interest	\$ 58,310	\$ 77,338
Total Expenses	\$52,253,470	\$47,559,586
Operating income (loss)	\$ 110,229	\$ 1,006,007
Total nonoperating revenue	\$ 2,192,464	\$ 1,577,281
(primarily philanthropic gifts)		
Excess of Revenue over Expenses	¢ 2 202 (02	¢ 2.502.200
(funds remaining to invest in the hospital's future,	\$ 2,302,693	\$ 2,583,288
including new and replacement equipment,		
new technology, new services, facilties, etc.)		



Payer Mix

Self pay 3.3%

Medicare 35.4%

Medicaid 17.3%

Balance Sheets

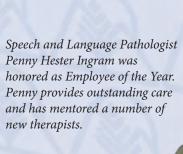
Assets	FY2012	FY2011
Operating cash and cash equivalents	\$ 6,120,378	\$ 6,385,748
Patient accounts receivable, net	\$ 4,023,713	\$ 3,588,783
Inventory	\$ 2,404,734	\$ 1,757,339
Prepaid expenses	\$ 1,202,645	\$ 1,174,467
Other accounts receivable	\$ 148,748	\$ 666,063
Assets limited as to use	\$ 5,645,863	\$ 3,620,936
Property and equipment, net	\$ 12,471,282	\$ 11,820,206
Donor restricted assets	\$ 4,514,320	\$ 3,903,840
Deferred compensation	\$ 956,296	\$ 747,767
Total assets	\$ 37,487,979	\$33,665,149
Liabilities and net assets		
Accounts payable and accrued expenses	\$ 2,652,079	\$ 2,383,166
Accrued payroll and related expenses	\$ 2,541,191	\$ 2,096,258
		d 1 000 000
Estimated third-party payer settlements	\$ 2,000,000	\$ 1,800,000
Estimated third-party payer settlements Deferred compensation	\$ 2,000,000 \$ 956,296	\$ 1,800,000 \$ 747,767
Deferred compensation	\$ 956,296	\$ 747,767
Deferred compensation Long-term debt	\$ 956,296 \$ 3,181,254	\$ 747,767 \$ 3,393,972

The accounting records for Copley Hospital, Inc. have been audited by Certified Public Accountants. The complete audited report is on file and is available for inspection at Copley Hospital's Finance Office.

Susan Edwards of Health Information Management was honored with the Goddard Family Award, an award that recognizes excellence in a non-nursing position by the hospital's medical staff. Susan has been instrumental in providing coding-related education.

Peter Kramer founded Rehabilitation Services at Copley Hospital 38 years ago. What started out as a oneroom physical therapy service has grown to be one of the region's most comprehensive rehabilitation services. "Copley is a wonderful place," says Peter.

Penny Hester Ingram was Penny provides outstanding care and has mentored a number of



Commercial 44%





Report of Giving

Thank you to the many kind individuals, companies, and organizations that supported our not-for-profit community hospital in FY2012; October 1, 2011 – September 30, 2012. In addition to the many donors listed, we also extend thanks to our many anonymous donors.

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50th Wedding Anniversary
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Ron and Lynn Paparella

Ron and Lynn Paparella

A Irene and Kathy Parsons Mr. and Mrs. Gregory A. Paus James Peale, in memory of Harriett Irwin Loraine M. Pease

A Dolly Peters Barbara Pfitzenmayer
Bruce and Kathy Piispanen
Eugenia W. Pitts

Francis Potter

Joanne and Michael Priestley

& Stephen Rae Patrick Rahilly

Harvey C. Reed
Helen Renaud
Paula and Richard Reynolds

Anthony J. Risitano, Jr. Ross Environmental Associates, Inc.

Theodore and Nancy Rossi

Donald Rowe Patricia A. Rowell Paul Sakash James and Ruth Santos Sargent Law Office Tim Sargent
Evelyn G. Schein

Dick and Judy Shanley
Colleen R. Shattuck

M.J. Shaw Eleanor S. Sherman Michael and Nancy Sherman Arthur and Gail Shinners Joke Silverman Kate Simone Mr. and Mrs. Wade Simpson

Dr. Beth Singer
Eric and Sheri Smith
Charles B. Smith, Jr.
Maxine and Ronald Smith Mrs. Edna Snow Diane Sommer, in honor of Harriett Irwin Treva Southworth Steve and Peggy Sprague
Claire and Alred Stefanik
Robert and Judith Sterns
Harold and Carol Stevens

Robert W. Stilson
Cynthia Stockwell Tage and Patricia Strom

Irene D. Strong

Zarina Suárez O'Hagin

Michael and Meike Sweatman

Kenneth and Dawn Sweetser

A Paul and Geraldine Sweterlitsch arol lank-Day and J. Alan Day Rebecca Tatel Jeffrey and Kellie Thomas, in memory of Ellen O'Toole D'arcy David and Lori Tilgner

Moella Tillotson

Beverly Tornrose
Mr. and Mrs. JG Torres
Shirley V. Tousant
William Tracy

Tim Trombley

George and Martha Twombly Neil and Barbara Ulman United Church of Johnson Bruce and Judy Ward

Greg Ward

Mary Waterman

Jane Weaver

Tracy and Edwin Webster Kenneth Weightman Donald Weinberg and Merle Ann Siiro Margaret Weiss

Mary West
Ann S. Williams

Susan Wisehart and Howard Duchacek

M. Osborne Witherbee

Cathy and Robert Wright
Mary Young
Ronna and Arny Ziegel

In Memory of Howard (Terry) Williams Denise Cushwa Henry and Lanny King Zona and Jim Hostetler Amb. and Mrs. Alan W. Lukens Mr. and Mrs. William Nicely

In memory of Russel Page, MD John and Sharon Anderson Alice Angney
Paul and Barb Annetts Anonymous Carl and Jill Baker Sarayu Balu, MD Donald P. Blake, Jr. Inc.
Dr. David and Mary Jean Coddaire
Susan M. Coddaire Carmelo and Anna Marie Colombo
Dorothy and George Cook
Copley Hospital Emergency Department
Copley Hospital Radiology
Copley Hospital UNAP, Local 5019
George and Joyce Cormier
Bari and Peter Dreissigacker
Terry Fakin Terry Eakin William Fitzpatrick, M.D. and Judy Fitzpatrick Jeff Fletcher Dr. Liam and Annie Gannon
Dr. Samuel E. Gaskins
Mr. and Mrs. Martin J. Giuffre Dr. and Mrs. Philip Goddard, Jr. Omar and Becky Graddock Adam and Denise Gustein Jeffrey Halvorsen Betsy Harper Carol and Earle Hayden Dr. Patrick E. Heaghney and Ms. Lorraine M. Conlon Charles and Mary Hight Alexander Hight Donna and Stephen Holbrook The Huber Family Dr. John Kaeding Rona Klein Tammy L. Lurvey Management Associates, Inc. Denise Marcoux, RN Amy B. Marshall Donald and Susan Miller
Margaret M. Miller
Cameron C. Page and Family,
in honor of Mort Butler and Frank
Springer and Ramoille Kennel's Inc. Loraine M. Pease Dr. Elizabeth Perez Barbara Pfitzenmayer Eugenia W. Pitts Dyeanne Racette, M.D.
Paula and Richard Reynolds Elizabeth P. Rouse David and Ruth Roy Evelyn G. Schein Michael and Nancy Sherman Arthur and Gail Shinners Donald Weinberg and Merle Ann Siiro Brian Smale, MD Maxine and Ronald Smith Diane D. Spurdle John and Anne Steel Stowe Teachers' Association Tage and Patricia Strom Alan and Ellen Thorndike Vermont EMS Dist. 4 Douglass and Marjorie Washburn

Copley Scramble Sponsors Beeman Real Estate Benoit Electric Inc. BerryDunn Dominion Diagnostics LLC Downs Rachlin Martin PLLC E-Management Associates, LLC Gravel Construction, Inc. H.P. Cummings Construction Company Hackett Valine & MacDonald, Inc. Home Instead Senior Care #483 Kleen Incorporated Leaders for Today Thomas Marhevko McMahon Chevrolet Buick Medline Industries, Inc. MetLife and Mark Monty Office Max Pepsi Bottling Ventures, LLC Siemens Industry, Inc. Union Bank

Matching Gifts IBM International Foundation FM Global Foundation Pepsico Foundation Matching Gifts Program



Community Benefits

Copley Hospital does not turn anyone away for care. We also provide a variety of programs and participate in activities to assist community members in leading a healthier lifestyle. We seek to be a "good neighbor," pursuing activities that have the greatest impact on our community with the resources available to the hospital.

Included in our community benefits are: access to care with our charitable care program, Medicaid and other programs; subsidized health services; wellness, prevention and education programs; community-building activities, health professions education and training along with in-kind contributions such as meeting room space.

EV12 Ctatistics				
FY12 Statistics:	FY 12	FY 11		
Patient Visits				
Admissions	2,447	2,573		
Births	193	218		
Emergency Room Visits	13,450	12,897		
Patient Days of Care	5,742	5,727		
Diagnostic Tests	240.516	220.002		
Laboratory	348,516	328,803		
Radiology/Diagnostic Imaging (X-Rays, CT, MRI, Etc.)	30,815	29,745		
(A-Rays, C1, WIRI, Etc.)				
Outpatient Clinic Visits	8,140	6,831		
Rehabilitation Treatments	54,247	52,979		
Respiratory Therapy &				
related Procedures	13,905	12,287		
	1 000	1,000		
Surgeries	1,899	1,992		

How does our community benefit from Copley Hospital?

It's more than the statistics listed on this page. It is access to high quality, compassionate care that promotes a healthier lifestyle to create a healthier community.

Diagnosing and treating a mother's diabetes

A grandfather walking his grandson to the park after hip replacement surgery

Minimizing the damage of your friend's heart attack in our Emergency Department

Welcoming your brand new baby into the world

Celebrating as a smoker becomes a former smoker

Monitoring your rehabilitation to reach full range of motion

During FY 2012, Copley contributed \$6.4 million in community benefits.

Access to Care via Charitable Care, Medicaid, Other Programs

Copley does not turn anyone away for care. Copley's Discount and Free Care Policy helps patients who have no insurance or still have large balances after insurance payments are made due to deductibles and co-pays. We help patients enroll in state and federal assistance programs for which they qualify. Our generous Free and Discount Care program provides discounts for families with income up to 400% of Federal Poverty Guidelines. For example, a family of four with an income of \$94,200 could receive a 25% discount on their medical bills. Copley also offers everyone a 10% discount for prompt payment of their bill. Details about our Charitable Care Program are available online and posted in multiple locations within the hospital.

Auxiliary Gift Helps Renovate the ED

The Copley Hospital Auxiliary presented a \$20,000 check to help with the Emergency Department renovation project. The Auxiliary operates the hospital's Gift Shop and the Second Chance Thrift Store in Morrisville, with net proceeds benefitting our community hospital.



Community Members Pitch

Annual Copley Golf Scramble Nets \$15,000

Heat and humidity didn't stifle the spirits of the 72 golfers who played in July's 14th annual Copley Golf Scramble at the Copley Country Club. The event raised nearly \$15,000 for the community hospital.



First Place Team, lowest net score: Andrew Duff, RN; Liam Gannon, MD; Patrick Heaghney, MD; and John Kaeding, MD; all of Copley Hospital's Emergency Services.

Foundation Committee Chair Polly Manosh and KJ Meckert with Jack and Joseph Subasic, MD

Foundation Committee

They provide valuable advice and assistance to Copley's fundraising efforts. They truly make a difference to the health of our community!

Denise Cushwa Stowe

Kevin D'ArcyStowe

John Egenberg Stowe

Kenneth Gibbons Hvde Park

Clive Gray

Greensboro
Lisa Hunt

Morrisville
Henry King

Greensboro

Peter Kramer

Morrisville

Pauline Manosh

Morrisville - Chair

Elaine Nichols Stowe

Melvyn Patashnick Morrisville

Heather Sargent Morrisville

Subsidized Health Services

Copley provides and subsidizes vital health services in order to ensure access to emergency care and certain specialty care physicians. Copley Hospital owns and operates physician practices including anesthesiology, emergency services, cardiology, inpatient care (Hospitalists), ob/gyn, orthopedics and urology. The hospital also provides financial support for family medicine and pediatric services in the community. Copley has partnered with other hospitals to provide a variety of outpatient services, including oncology and sleep medicine. Patient and Family Services provide case management to our inpatients and we also provide interpretation services for patients who do not speak English.

Community Health Improvement Services: Wellness, Prevention and Education

Copley provides a variety of programs to assist community members in leading a healthier lifestyle. These programs include:

Blueprint for Health programs: Healthier Living Workshops, Diabetes Management, Smoking Cessation, and other referrals from community care coordinators in family practices.

Support Groups: including Better Breathers Network, Diabetes, pulmonary and cardiac rehabilitation support.

Regular free blood pressure and blood sugar screenings in the community along with low-cost flu vaccine clinics.

Classes and seminars including: childbirth and infant safety classes, CPR and first aid, the importance of handwashing for elementary age audiences, defensive driving for senior citizens, family wellness, bicycle safety, and safe kids.

Health Sciences Library: Copley Hospital's Health Sciences Library is open to the public and staff and volunteers perform literature searches for consumers on request. The library also maintains an online health information library with resource links.

Health Tips: A variety of wellness tips and the latest health news is provided daily on Copley's website, www.copleyvt.org. Copley's quarterly newsletter, the Copley Courier, with wellness tips and a healthy recipe, is distributed quarterly to households via community newspapers. Hope Health, a wellness newsletter, is distributed throughout Copley, including in common areas throughout the hospital, on a quarterly basis.

Community-Building Activities:

Copley Hospital is a dues-paying member of the Lamoille Region Chamber of Commerce, Stowe Area Association and the Heart of Vermont Chamber of Commerce. We are involved in a number of community organizations including but not limited to Leadership Lamoille of the Lamoille Region Chamber of Commerce, Area Health Education Centers (AHEC), the Governor's Committee on Employment of People with Disabilities, Lamoille Area Cancer Network, Stowe Weekend of Hope, and the Lamoille Community Food Share to name a few.

Health Professions Education and Training

Copley provides a variety of learning opportunities both for students and young adults interested in pursuing health careers to continuing education programs for

nurses, physicians, and allied health practitioners. We participate in a proctorship program with the University of Vermont, providing valuable experience for medical students and mentor student nurses in collaboration with Vermont Technical College. The hospital also participates in clinical research that we hope contributes to the future health of our community.

Cash and In-Kind Contributions

Copley provided cash and non-cash items such as meeting room space to area community organizations for charitable purposes. We also provide transportation vouchers to patients who need transportation home and clothing for Emergency Department patients whose clothing was damaged as a result of their injury.

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In to Support Copley Hospital

Stowe Wine & Food Classic

Stowe Charities, Inc. presented Copley Hospital with a \$10,000 donation, a portion of the net proceeds from the 2012 event.

Pictured with Copley President and CEO Melvyn Patashnick are: Event Planner Sharon Radke, and Stowe Wine and Food Classic Board members Jack Sykas, Greg Paus, Tony Campos, Sam von Trapp, Donna Cox-Davies and Leah Hollenberger, Copley Hospital's Vice President, Marketing and Development.





Volunteers and Auxiliary





Draper celebrating her 55 year recognition with co-workers Joyce Tenney, Susan Burleson, Bonnie Marshall and Barb Welch.

Last year 112 dedicated men and women provided 15,300 volunteer hours. While we honor all of our volunteers, those recognized for their milestones at our annual Volunteer Appreciation Breakfast were: Mary Andrews (Second Chance), Betty Busch (Copley Hospital), Sue Osborn (Second Chance), Ellie Mercia (Second Chance and Gift Shop), Rosemary Arnold (Copley Hospital and Second Chance), Judy Ward (Second Chance), Anne Harwood (Copley Hospital), Joyce LaRow (Copley Hospital and Second Chance) and Flo Ciccolo (Copley Hospital) and Ken and Addie Salls (Gift Shop).

Pictured: Judy Shanley (Auxiliary President), Joyce LaRow, Susan Burrill (Gift Shop Manager), Judy Ward, Flo Ciccolo, Ellie Mercia, Ken Salls, Addie Salls, Clive Gray (Foundation Committee) and Ann Harwood with Trustees John Steel and Elizabeth Rouse.

Shirley Draper, LNA, Outpatient Services

Of our many longtime employees, Shirley may have the most stories to share given her 56 years at Copley Hospital. In 1957 she was hired as a Birthing Center aide at the "old" hospital [now Lamoille Community Connection's Copley House]. Since the 1980's she has been an important part of our Outpatient Services Center team. There, she assists with gastrointestinal and gynecological procedures and minor surgeries. Over the years she has seen many changes, from facility renovations, to technological advances to changes in how medical care is provided. At her 45 year milestone Shirley's goal was to make 50 years. Today, Shirley says with a grin that she still has 2-3 more good years left!

Thank You to our Medical Staff For Their Dedication, Expertise and Shared Commitment to Improving the Health of our Community

AnesthesiologyCopley Hospital Medical

Group Practice
Joan Fox, CRNA
Travis Knapp, CRNA
Mirjam McCormack, MD
Chris Rohan, MD

Cardiology
Copley Hospital Medical
Group Practice
Adam Kunin, MD

Dentistry *Birchwood Dental Associates*

Murray Diner, DDS

Emergency Medicine
Copley Hospital Medical

Group Practice
Jordice Corey, NP
Liam Gannon, MD
Jacqueline Goss, PA
Patrick Heaghney, MD
John Kaeding, MD
Neil Nigro, MD
Charles Osler, FNP
Adam Putnam, MD
Joseph Subasic, MD
Daniel Wolfson, MD

Gastroenterology
Independent Practice
Joel Silverstein, MD

General Surgery
Green Mountain General Surgery
C. Dyeanne Racette, MD
Brian Smale, MD

Independent Practice Patricia Jaqua, MD

Gynecology/Obstetrics Copley Hospital Medical Group Practice William Ellis, MD Anne Stohrer, MD, MPH Independent Practice
Fred Rossman, MD*
*Gynecology Only

Hospitalist Program

Apogee Physicians

Robert Cochrane, MD

Patrick Keith, MD

Internal Medicine Hardwick Health Center Brendan Buckley, MD

Independent Practice Robert Kozub, MD Henry Southall, MD

Neurology Neurology Clinic, (CHSLV) Jean Marie Prunty, MD

Nurse Midwifery
The Women's Center, a
Copley Hospital Practice
Alexandra "Kipp" Bovey, CNM
Jackie Bromley, CNM
Marjorie Kelso, CNM

Oncology & Cancer Care Program FAHC/Copley Hospital Oncology Outreach Clinic Susan Hooper, APRN Julie Jae Olin, MD

Ophthalmology Independent Practice Mark Iverson, MD

Optometry
Independent Practice
David Garbutt, OD

Orthopedics & Sports Medicine *Mansfield Orthopaedics, a Copley Hospital Practice*

Brian Aros, MD Laura Drenen, NP Nicole Ernst, PA-C Bryan Huber, MD Leah Morse, PA-C Eric Mullins, MD Saul Trevino, MD Nella Wennberg, PA-C Otolaryngology (Ear, Nose & Throat) Independent Practice Paul Julien, MD

Pain Management *Independent Practice*Anne Vitaletti-Coughlin, MD

Pathology Independent Practice John Mech, MD

Vermont Dermatolpathology Catherine Antley, MD

Pediatrics Ryder Brook Pediatrics Sarayu Balu, MD

Copley Birthing Center
Diane Szlachetka, APRN, NNP-BC

Pulmonology Northern Vermont Center for Pulmonary/Sleep Medicine Veronika Jedlovszky, MD

Radiology Vermont Radiologists Richard Bennum, MD Hartley Neel, MD Candice Ortiz, MD Robert Smith, MD

Rheumatology Fletcher Allen Health Care Rheumatology Nicole Hynes, MD

Sleep Medicine Northern Vermont Center for Sleep Disorders David Alsobrook, MD Innocent Ezenwa, MD Veronika Jedlovszky, MD Elaine Robinson, NP Urology Copley Hospital Medical Group Practice Betsy Perez, MD

Family Practices
Hardwick Health Center (NCHC)
Mark Lichtenstein, MD
Sarah Morgan, MD
Peter Sher, MD

Johnson – Independent Practice Christine Malcolm, FNP Paul Rogers, MD

Morrisville Family Health Care (CHSLV)

Kim Bruno, MD Allison Christie, MD, MPH David Coddaire, MD Cheryl Holton, FNP, CDE Philip Kiely, MD David Roy, MD

Morrisville – Independent Practice Gary Waring, MD

Stowe Family Practice (CHSLV)
Sepi Bazel, MD
David Bisbee, MD
Jed Lowy, NP
Katherine Marvin, MD
Robert Quinn, MD
Melissa Volansky, MD
Angela Winchell, FNP

Proud parents Marie-Hélène Bélanger and Marcial Leon Rodriguez-Arenal of Woodbury celebrated the New Year with their first child, Marcial Samuel Arenal-Bélanger. "For the birth, I wanted silence, a peaceful tranquility, and the birthing team responded to my energy, staying quiet," said Marie. "They really were in tune with what I wanted."



Judith Alexander Stowe Richard Bennum MD Stowe

David Bisbee MD Hyde Park Bryce Breton Morrisville

Jane Campbell

Morrisville

J. Alfred Chouinard
Hyde Park

David Coddaire MD

Morrisville

Dorothy Cook Hyde Park George Cook Hyde Park

John Egenberg Stowe Willa Farrell East Hardwick

Francis Favreau Morrisville

D. Aaron French
North Middlesex

Lois Frey Johnson Kenneth Gibbons Hyde Park Arthur Gleiner MD

Stowe
Sandy Grace
Hyde Park
Clive Gray
Greensboro

Sharon Green Morrisville Jane Greene

Betsy Harper Cambridge Carol Hayden Hyde Park

Leah Hollenberger Morrisville Patricia Irons Jaqua MD

Patrick Keith MD
Morrisville

Wendy Kruger Morrisville Alden Launer Greensboro

Mary Lechevalier
Morrisville
Mark Lichtenstein N

Mark Lichtenstein MD
Greensboro
Denise Marcoux

Denise Marcoux Hyde Park

David McLane Hyde Park John Merrill

Waterbury Center
Emily Merrill
Waterbury Center
Eric Mullins MD

Elaine Nichols
Stowe
Melvyn Patashnick
Morrisville

Nancy Putnam
Jeffersonville

Fred Rossman MD Morrisville Elizabeth Rouse Hyde Park

Janice Roy
Wolcott
Sue Sargent
Morrisville

Morrisville

Heather Sargent

Morrisville

Richard Sargent Morrisville Joel Silverstein MD

Morrisville

Brian Smale MD

Morrisville

Morrisville
John Steel
Stowe
Nancy Sweeney

Nancy Sweeney West Glover Carl Szlachetka Hyde Park

Scott Thompson
Morrisville
April Tuck
Jeffersonville

Jeffersonville

Anne Vitaletti-Coughlin MD

Morrisville

Greg Ward St. Albans Richard Westman

Cambridge

Katherine Wilder

Morrisville

Dana Wildes

Dana Wildes
Morrisville
David Yacovone
Morrisville
Steven Young
Wolcott

Thomas Younkman Hyde Park

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HOSPITAL

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