Vision
Copley envisions a community with wellness at its core and clear access to a comprehensive continuum of quality care.

Our Mission
Copley Hospital is a not for profit health care provider whose purpose is to improve the health status of the people of the community by providing the highest quality of care regardless of the ability to pay.

Our Core Values
• Compassion and respect for human dignity
• Commitment to professional competence
• Commitment to a spirit of service
• Honesty
• Confidentiality
• Good stewardship and careful administration

Our History - Our Future
In 1908 Dr. George L. Bates spearheaded a community initiative to build a hospital. In 1932 Alexander Hamilton Copley’s philanthropic support generously made the dream a reality when Copley Hospital first opened its doors. From the beginning, we defined ourselves as a non-profit provider of health care, governed by patient-centered values and supported by the community. More than 75 years later, we continue to provide expert, compassionate care, introducing new services and technologies that are needed by our patients and to maintain the recognized excellent standard of care. With this report, we share our accomplishments of 2008; accomplishments made possible by our unwavering commitment to excellence backed by the generous support of this community.

“Thanks again to everyone who made having our first child a great experience. We appreciate all your help.”

B. Walsh, Cambridge
MESSAGE FROM THE LEADERSHIP TEAM

During a recent community meeting it was said “Copley takes care of the community and the community takes care of Copley.” This simple, but powerful, statement is true. We thank you for your ongoing support - be it as a volunteer or a donor - and we appreciate the ongoing trust we receive from our patients and their families.

We embarked in early 2008 with an inclusive strategic planning initiative to develop a road map that would outline Copley’s direction for the next five to seven years. The process included input from community leaders, community partnerships, and internal stakeholders, including trustees, employees, medical staff, volunteers and senior administration. The plan was adopted by our Board of Trustees in July, with goals focusing on both clinical programs and infrastructure (facilities and technology) needs. Key goals include: continued focus on Quality Management; addressing the physical plant concerns of the hospital and Information Technology (IT) issues; expanding services to meet current and future community needs; including wellness and the promotion of healthy lifestyles.

A key accomplishment occurred in May when Copley Hospital and the United Nurses and Allied Professionals Local 5109 finalized a three year labor contract for Copley’s nurses. Our nurses are critical to delivering quality patient care, and we feel this agreement acknowledges their vital role. Hard work, respect and a commitment by each side to patient care and safety were key factors in reaching this agreement in record time.

Copley continues aggressively to recruit physicians and nurses. We welcomed otolaryngologist Paul Julien, M.D. to our Center for Outpatient Services, providing much needed access to an Ear, Nose & Throat specialist for our community. Copley piloted a Nurse Extern program to provide student nurses with mentors for a hands-on internship. Two participants successfully worked through the pilot program this summer. We anticipate this will become a valuable recruitment tool.

We began the year proposing an $18-$20 million building plan. By the end of the summer, our Trustees were beginning to re-evaluate these plans given the uncertain financial times. They want to ensure that our hospital continues to meet the health care needs of the community without increasing Copley’s long-term debt burden to an unmanageable level. We have taken a hard look at absolute priorities and have scaled back appropriately. In 2009 we will replace the hospital’s two conventional boilers at an estimated cost of $1.9 million. We will spend an additional $800,000 to address the most urgent of space needs affecting our Ambulatory Care Unit and our Operating Suite. This will allow us to continue to meet the community’s demand for surgery and outpatient services in the immediate future.

Health care is dynamic and we are in an unprecedented time of change. Two national trends are impacting Copley. The first is an evolving model of family practice that is solely office-based. The second reflects an emerging area of specialty called Hospitalist medicine. Hospitalists are physicians that do not have an outpatient practice; they specialize in caring for inpatients. Copley is developing a comprehensive hospitalist program to replace the traditional on-call system. Once implemented, a hospitalist will take over the care of admitted patients for those community physicians who choose this path. Those community physicians who wish to continue to manage their own patients when admitted may continue to do so.

Our community will benefit from a hospitalist program. Primary Care Providers (PCPs) will have more time to spend in their offices, resulting in shorter wait times for appointments. Those patients whose physicians choose to use the hospitalist service will receive the same quality of care to which they are accustomed. To ensure continuity of care, hospitalists and PCPs are in constant communication so that a patient’s medical history and course of treatment while in the hospital are shared. All involved see a hospitalist program as a win-win. We plan to have the program up and running by late summer 2009.

Nationally, standards of care evolve as new research, technology and treatments are discovered or created. Keeping Copley “state-of-the-art” means making sure Copley continues to keep pace with technology and new clinical techniques. This year we replaced the equipment in our Digital Radiography and Fluoroscopy Room. This is a digital “x-ray video” that is used for gastrointestinal procedures, orthopedic injections, and more. It supports integration into electronic medical records and captures images with a significantly lower dose of radiation. The Freeman Foundation also provided a $1 million grant to install a full-time MRI on the Copley campus. We expect to procure the MRI by mid-2009.

That’s just a quick snapshot of how “Copley takes care of the community and the community takes care of Copley.” It is our privilege to be your health care provider. We are proud of your support and the dedication, technical expertise and the quality of our staff. Both keep Copley well-positioned clinically and financially to provide expert, compassionate care in a friendly environment.

Sincerely,

Melvin Patashnick
President & CEO

Jan Ray
Board Chair

Joel Silverstein, MD
Medical Staff President
Copley Medical Staff & Services

Anesthesiology
Ann Bartlett, MD
Joan Fox, CRNA
Mirjam McCormack, MD
Colleen Parker, MD

Cardiology
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Walter Gundel, MD
Steffen Hillemann, MD
Janet Kirwan, MD
Adam Kunin, MD
Daniel Raabe, MD
Joseph Winget, MD

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Murray Diner, DDS

Dermatology
Kathryn Schwarzenberger, MD
Christine Sowle, PA

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Loretta Schneider, RN, CDE
Nancy Wagner, RD, CDE

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Bryan Huber, MD
Richard James, MD
John Macy, MD
Eric Mullins, MD
S. Glen Neale, MD
Nella Wennberg, PA-C

Otolaryngology
(Ear, Nose & Throat)
Paul Julien, MD

Pathology
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John Mech, MD

Pediatrics
Sarayu Balu, MD

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Judith Nepveu, MD

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Veronika Jedlovszky, MD

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Nicole Hynes, MD

Sleep Lab
David Alsobrook, MD

Urology
Betsy Perez, MD
Wynn Kirschbaum, PA

Copley Health Systems is a key economic driver as well as a vital community resource for health care. Vermont Business Magazine ranks Copley as 59th in their 2009 Vermont Top 100 Companies, recognizing this non-profit’s role in the economic health of the state.

$96 Million Ripple Effect
Copley Health Systems is one of the largest year-round employers in Lamoille County, supporting a range of positions for workers with varying skill levels. In addition, our operations support other local industries, such as linen service, fuel and construction. According to a recent American Hospital Association report, every dollar spent by a hospital supports more than $2 of additional business activity. With an operating budget of $48 million, Copley Health Systems produces quite a ripple effect! Applying this multiplier, Copley brings an additional $96 million dollars in economic stimulus to the area.

Keeping Skilled Workers in the Area
Like many organizations, Copley works hard to attract skilled workers. We invest in workforce development and retention activities, contributing to the economic base of Lamoille County. For example, we offer tuition reimbursement programs, partner with local colleges to provide training programs for employees to update or develop their skills, and support mentoring programs for less experienced staff.

Stable Community Anchor
Copley serves as an anchor for other health care jobs in the area, such as physicians, pharmacists, home health workers and therapists. Nationally, 10 to 20 percent of a rural community’s direct and indirect employment and payroll is generated from the dollars spent in the area by health care businesses and their employees.11

Copley Health Systems’ Local Economic Impact by the Numbers

- 470 full-time, part-time and per diem staff; nearly 3% of Lamoille County’s labor force.25
- $96 million additional dollars in economic stimulus to the area.


“We were so pleased with the excellent care we received in your ER — I am a retired nurse, and my husband is a retired surgeon. It was great to find such professional medical care while we were away from home.”

Comment from a Patient Survey

Laboratory Technician
Cindy Naples

Board Certified Orthopaedic Surgeon
Eric Mullins, MD
“While skiing with a friend I had a pretty bad ski accident and ruined one of my knees. I was trying to find a good surgeon and the name that continued to come up was Dr. Glen Neale of Mansfield Orthopaedics. What’s so remarkable . . . Dr. Neale did such a great job with my surgery that today I forget which knee I injured! I would highly recommend Mansfield Orthopaedics to anyone in need of orthopaedic care.”

Caroline Scribner, Montpelier
Facilities
Renovations to enhance privacy and security for mothers-to-be, visitors and staff were completed in the hospital’s Birthing Center. Construction included a new entrance, and upgrades to the nurse’s station, nursery and each patient room.

Enhancements to the hospital’s Emergency Department were made to improve patient safety and privacy. A more private area was created, allowing nurses to triage patients at the time of arrival and visitors are now required to stop at the admissions desk before entering the patient care area.

Copley goes greener. Eco-friendly “take-out” dishes, disposable plates and disposable flatware are introduced in the cafeteria for use only when necessary. “Real” everyday dishes and flatware continue to be preferred.

Wellness and Outreach
Copley collaborates with the Swimming Hole to offer “Movement for Life,” a program teaching bone-density health and fall prevention. Mansfield Orthopaedics Physician Assistant Nella Wennberg spearheads the program which launched in March.

Copley Hospital now offers Better Breathers Support Network, a free monthly workshop for adults living with emphysema, chronic bronchitis, sleep apnea and other forms of lung disease and breathing disorders. Respiratory Therapist Steve Cothalis, collaborating with the American Lung Association, facilitates the support group.

Copley’s Wellness Center collaborates with the Johnson Free Community Lunch program to offer monthly health assessments.

Copley Hospital is one of several local businesses leading the way for Lamoille County’s annual LACInG Up for Cancer walk, a June event that benefits Lamoille Area Cancer Network’s emergency fund.

Copley’s Wellness and Outreach activities have a new home: the Demars House on Copley’s Campus. Now called the Wellness Center, it is where you’ll find Linda Shaw, our Community Outreach and Wellness Manager, and Copley’s certified Diabetes Educators.

Copley staff donates more than 270 pounds of food to the Lamoille Community Food Share in recognition of National Nutrition Month.

People
Glen Neale, M.D., an orthopaedic surgeon with Mansfield Orthopaedics, served as president of the Vermont Medical Society.

Long time Nutritional Services employee Esther Greaves retired in February after 34 years of service with Copley. Hospital staff, trustees and community members joined Esther and her family for a special gathering honoring her years of dedication to our community hospital.

Leah Hollenberger, a Morrisville resident, joined Copley Hospital in March as Senior Director of Development, Marketing and Public Relations. Copley also appoints Laura Cole, MPA, of Hyde Park, as Director of Quality Management.

A DVD containing stories of Copley nurses past and present was presented to the Vermont Historical Society in May. Copley’s Denise Marcoux, RN produced this Copley oral history project.

Copley welcomes three new members to the Foundation Committee: Denise Cushwa of Stowe, Lisa Hunt of Morrisville, and Henry King of Greensboro.

Board Certified Otolaryngologist (Ear, Nose & Throat specialist) Paul Julien, MD, FRCS, FACS joins Copley Hospital’s medical staff bringing a much needed service to our community.

Kudos
In May, Copley Hospital is honored by the Vermont Division of Vocational Rehabilitation for outstanding support employing people with disabilities.

Copley Hospital is named 2008 EMS Hospital of the Year by the Vermont Department of Health Office of Emergency Medical Services and Injury Prevention. Copley was recognized for excellence in communications between EMS and the Emergency Department, as well as for support it provides in the areas of education and EMS personnel development, resources, technical assistance and integration of EMS in the spectrum of care.
STAFF RECOGNITION

At Copley, we know that our success is based on teamwork. As a result, you will never find a more dedicated group of caring and exceptional employees than those at Copley. Comments of appreciation we receive from our patients prove that we’re on target. We’ve shared some of those comments throughout this report.

We are deeply grateful for our staff and physicians who understand that treatment and compassion are both needed for healing. It is their expertise in both that enable your community hospital to provide outstanding patient care, care that places us in the top 8% (for inpatient) compared to national averages.

Honoring excellence is a long standing tradition at Copley. In May, as part of National Hospital Week, we honored staff members for their many years of outstanding service. In addition, Doctors Dyeanne Racette and Brendan Buckley presented awards on behalf of the entire medical staff.

This year’s recipient of the Edward French Award, an award that honors nursing excellence, was Fran Roy, RN of the Hospital’s Operating Room and Outpatient Services. Dr. Racette noted that she (Roy) goes out of her way to help others, exemplifies leadership skills and is known as the provider of resources. “There is no doubt that Fran is exemplary in delivering the high quality health care that Copley is known for. It is a pleasure and an honor to work with Fran, as well as the entire nursing team at Copley,” said Dr. Racette.

In his presentation of the Goddard Family Award, Dr. Buckley described this year’s recipient as soft spoken, calm in a crisis, and one who is always there. This award, which recognizes excellence in a non-nursing position, was presented to Rev. Alden Launer, Copley’s Chaplain. Dr. Buckley expressed thanks to Alden on behalf of the entire medical community, noting that when Alden was presented with the position of Hospital Chaplain in 2001 he took off running and has not stopped yet, “a true testament to who you are.”

The evening culminated with Copley President Mel Patashnick naming Jill Baker as Employee of the Year. Baker is Copley’s Volunteer and Project Coordinator and was nominated by other staff members for the award. Patashnick praised Baker for her role as an ambassador for Copley in the community, acknowledged her gentle, respectful mentoring skills with peers, and noted that colleagues refer to her as “a rock of stability.”

Part of what drives the Copley team to excel is recognition that we are caring for members of our community. Whether the person is a patient, family member, visitor or colleague, we relish being able to make a difference in that person’s life.

COMMITMENT TO SERVICE

40 Years of Service:
Bonnie Marshall, Waterbury

35 Years of Service:
Dorothy Cook, Hyde Park

20 Years of Service:
Annette Jones, Craftsbury
Susan Lucas, Morrisville

15 Years of Service:
Carol Brooks, Morrisville
Tammy Lurvey, Johnson
Penny Paquette, Craftsbury
Ann Slayton, Waterville
Tracy Webster, Stowe
Barbara Welch, Morrisville

10 Years of Service:
Suzanne Arel, Lowell
Cindy French, Morrisville
Steven Hemenway, Morrisville
Kay Johnson, Wolcott
Gale Martin, Morrisville
Robert Mocek, Stowe
Geralyn Roscoe, Wolcott
Karen Willett, Morrisville
Pamela Byrne, Eden
Sandra Grace, Hyde Park
Bradford Huston, Stowe
Stephen Knight, Eimor
Gregory McLelland, Eimor
Stefany Mosley, Wolcott
Margaret Walker, Hyde Park

5 Years of Service:
Midge Anthony, Wolcott
Ann Bartlett, MD, Morrisville
Amy Carruthers, Eden
Diane Choquette, Newport
Karen Conger, Jeffersonville
Suzanne Granger, East Calias
Heather Griggs, Craftsbury
Kevin Griggs, Morrisville
Jeffrey Limoge, Morrisville
Deena Masten, Morrisville
Zachary Mayo, Jeffersonville
Helen McElroy, Johnson
Meredith McGee, Morrisville
Patricia Murphy, Wolcott
Lisa Paskerian, Wolcott
Bonnie Strong, Craftsbury
Susanne Sullivan, Wolcott
April Vanderveer, Waterville
Debra Webb, Hardwick
Armand Williams, Morrisville
Daniel Wolfson, MD, Richmond

Employee of the Year: Jill Baker with Copley President Melvyn Patashnick

Goddard Family Award: Rev. Alden Launer

Edward French Award: Fran Roy, RN (left) with Sandy Grace, RN and Dr. Dyeanne Racette

40 Years of Service: Bonnie Marshall, Waterbury

35 Years of Service: Dorothy Cook, Hyde Park

5 Years of Service: Midge Anthony, Wolcott
Ann Bartlett, MD, Morrisville
Amy Carruthers, Eden
Diane Choquette, Newport
Karen Conger, Jeffersonville
Suzanne Granger, East Calias
Heather Griggs, Craftsbury
Kevin Griggs, Morrisville
Jeffrey Limoge, Morrisville
Deena Masten, Morrisville
Zachary Mayo, Jeffersonville
Helen McElroy, Johnson
Meredith McGee, Morrisville
Patricia Murphy, Wolcott
Lisa Paskerian, Wolcott
Bonnie Strong, Craftsbury
Susanne Sullivan, Wolcott
April Vanderveer, Waterville
Debra Webb, Hardwick
Armand Williams, Morrisville
Daniel Wolfson, MD, Richmond

Melvyn Patashnick, President & CEO with Penny Paquette, RN; Barb Welch, LNA; Carol Brooks and Ann Slayton
Therapy dogs play an important role in redirecting a patient’s focus by lifting their spirits. Even for a brief moment these special volunteers can take away the pain or provide a moment of “real life” during a hospital stay. “Chester’s visits are heartwarming, not to mention good medicine for people of all ages,” says Jill Baker, Volunteer Coordinator.

Thank you Chester and Buster for all your work.

Pet therapy has become a common occurrence at hospitals, nursing homes and other health care organizations around the country. Certification can be rigorous for both the owner and the animal. And why not, their purpose weighs heavily. Therapists have a medical degree, but are certified within their specialty as animal-assisted therapists. And why not, their purpose weighs heavily.

A certified pet therapy dog through the Delta Society, Chester is a long-haired dachshund who provides weekly visits at Copley with owners Michele and Abigail Lesoine of Cambridge. Chester is joined by another therapy dog named Buster. Buster is a male beagle owned by Ben Edwards of Johnson.

The phrase ‘actions speak louder than words’ truly describe the value of volunteers and their contributions to Copley Hospital. Our volunteers are a gift. They provide an important and much appreciated service to patients, visitors and staff. Their contributions are far reaching in their effectiveness in helping assure the highest quality of care to the sick and injured in our community. They deepen the definition of our community hospital.

Volunteers range in age and come from all walks of life. One commonality they all share is their willingness to make a difference in the lives of others. Copley offers a variety of ways for volunteers to make a difference. Opportunities range from welcoming and assisting nursing units by providing a caring presence to patients.

We are fortunate to have such a committed group of individuals and extend heartfelt thanks to all those that together donated more than 17,500 hours of service during 2008.
A Message from Copley Auxiliary President Judy Shanley

Copley Hospital Auxiliary was formed in 1933 shortly after the opening of the hospital in 1932. In 2008 we proudly celebrated 75 years as an organization. Over the years the focus has changed from gathering supplies, taking care of patients (Gray ladies), repairing sheets and “johnnies,” as well as fundraising through Auxiliary sponsored events to primarily providing monies for the hospital.

Funds are raised for the hospital through Second Chance Thrift Store, the hospital Gift Shop, bake sales and membership dues. Since the late 1970’s, the Auxiliary has gifted Copley Hospital Foundation more than $700,000. Also, our group has supported employee education programs and department requests for other smaller purchases. In 2008 we gave Copley Hospital a total of $14,500. Infant shirts continue to be purchased and given to every newborn in Copley’s Birthing Center.

Today there are over 90 Auxiliary members who reside in Lamoille County and beyond. Our volunteer board meets once a month. Two meetings are hosted annually and are open to all the membership and their guests. These dining gatherings include a business agenda and a guest speaker. This year botanist Dr. Phil Chiaravalle and Copley Respiratory Therapist Steve Cothalis, Vermont’s Respiratory Therapist of the year, presented.

In August, Cathy Snow, a part of Second Chance for 25 years, resigned her position as manager. We appreciate her devoted service. Becky McLeod, a three-year volunteer at Second Chance, served as Interim Manager and was subsequently hired full time. We thank Becky for her help during this transition. The shop, established in 1978, now has more than 25 volunteers and continues to be the major revenue source for the Auxiliary.

The Gift Shop first started as a display case in 1950. It became a full service gift shop in 1983 and continues to serve hospital guests, patients and employees. Martha Clelia, with the help of many volunteers, has successfully managed it over the past year.

The two bake/plant sales were popular with hospital staff, volunteers and visitors, adding $800 to the Auxiliary’s treasury.

Thank you to all the volunteers for their dedication and efforts on behalf of our community hospital.

A Message from Development Director Leah Hollenberger

Your generous support makes it possible for Copley to care for our community; to be here when family, friends and neighbors need us the most. The next few pages are a wonderful display of the kind individuals, companies and organizations that supported our non-profit community hospital in FY08, October 1, 2007-September 30, 2008.

A special thank you to an extraordinary group of volunteers: our Foundation Committee. They work year round, helping with our two fundraising events, spearheading the Annual Fund Campaign, and inspiring others to join them in supporting Copley. This year’s annual fund campaign raised more than $222,000 from more than 530 donors. The funds were used to upgrade the equipment in our Digital Radiography and Fluoroscopy Room, fund our Chaplaincy program, and fund charitable care - a safety net to ensure care for all, regardless of ability to pay.

The Freeman Foundation graciously provided a $1 million grant to Copley Hospital to fund an MRI machine. An MRI is an essential piece of diagnostic equipment that a modern up-to-date radiology department, such as ours, needs to offer to the patients in the community we serve. Copley has been contracting with a traveling MRI to be on-site two days a week. The grant is being used to ensure Copley Hospital has an MRI machine on our campus full-time, seven days a week, to better serve our community.

We were moved by the thoughtfulness expressed through gifts received this year; many of you included a note or a letter. One Legacy Circle gift in particular was quite moving. Sumner “Joe” House was a former volunteer who had moved out of the area several years ago. One of his daughters contacted me saying that her father had asked in his will for his family to remember Copley Hospital. His daughters shared with me the stories he had told of volunteering in Copley’s Center for Outpatient Services and how much his friends at Copley had meant to him. When I contacted staff members and volunteers who had worked alongside him, they too shared their stories, allowing me to bring them back to his family to come full-circle. His daughters asked that the gift be used for the Center for Outpatient Services. What a wonderful legacy to leave: stories and memories reinforced by a gift that ensures expert, compassionate care is here, close to home.

Thank you again for your generosity and your confidence in our work.
In addition to the many donors listed over the next several pages we also extend thanks to our anonymous donors.

Founders Society $50,000 and Greater
The Freeman Foundation

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Schoop
H. Clay and Katherine
Simpson
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in memory of Muriel
Smith Stoney
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Nancy and Carroll Sweeney
Jack Sylie
Nancy Tooley
Walter E. and
Jane R. Towslee
David Vinick and
Sharon Green
Dana and Doris Wildes
in honor of James W.
Wildes
Mike and Anne Cassidy
J. Alfred Chouinard
John and Melanie Clarke
Mary J. Combs
Q and Philip Cook
Pauline Cote
Marilyn J. Combs
Clement and Anne Curtis
Glenn and Fifi Danziger
Kevin D’Arcy
Allen F. Davis
Penny and Chris Davis
Nicholas and Elizabeth Deane
Beverly V. DeLeany
George Desmarais and
Emma Thompson
Janet and Anthony Di Blasi
Murray H. Diner, D.D.S.
Sarah F. Dunn
Philip and Elizabeth H.
Edgerton
Tom and Ann Edwards
Dr. and Mrs. William T.
Fagan, Jr.
Ms. Sally W. Fisher
Lois M. Frey
Ann Fried
John and Mary Frost
Justin Gallanter
Charles and Caroline Goering
Jane T. Greene
Gerry and Terry Griffin
Lise and Larry Hamel
Connie and Phil Hamel
Fran and Ross Hansont
in memory of W. Arlen Smith
Betsy Harper and
Jeffrey Sparks
Anne and Maurice Hartigan
Carol Hayden
David and Dorene Herrington
Laura J. Heyn
Elizabeth Holden
David and Trina Hosmer
Morose Howell
in memory of Betty Howell
Dick and Marcia Johannesen
Gordon and Sue Johnson
Clifford W. Johnson
in memory of Deolores Johnson
Earle Keith
Lois A. Keith
Michelle and Sam Labow

Frank and Ann Lackey
Ted and Kim Lambert
Eric L. Lawrence
in memory of
Thomas E. Alburn
Annabel Moonihan
Mr. and Mrs. Robert L. Lentz
Gert Lepine
Sylvia and
Benet LeRiche, Sr.
Carolyn Levis
in memory of Robert J. Levis
Carole and Steve
Lichtenstein
Margaret Lipscomb
Arthur and Pauline Lloyd
John and Trudy Louson
Julian Mault
Tod and Gwen Mann
Stacy Manosh
Denise Marcoux
Donald and Jeanne Mattson
Mike and Kathy McCole
Betty F. McGill
Frances Melcher
in memory of
Lionel E. Melcher
John and Dorothy Mendes
Peter and Bunny Merrill
Stephen and Patricia Meyer
Donald and Susan Miller
Karen and Miller Menard
Sandra and Roger Montgomery
Eric Montrone
in memory of
Ralph Morriette
Heinz and Hilde Morgenstern
Wendy Morin
John and Lucia Murphy
Sarah Nelson
Bill and Lisa Nelson
Jeffrey and Karen Nicholson
Peters and Sally Nolan
Richard and Cathy Norman
R. Bruce and Carrie Nourian
Niels and Gurli Olsen
Joseph and Lorraine Padulo
Carroll and Connie Page
Russel Page, M.D.
Nick and Eleanor Paris
James and Andrea Parker
Kathy Parsons
Carole and Len Pedvis

Donald and Linda Peet
Dr. Elizabeth Perez
F. James Philbrook
in memory of
Grace E. Philbrook
Frank C. Philbrook
in memory of
Grace Philbrook
Morton S. and Ora H. Pile
Rhoda and Joel Pinsky
Heather Porter
William and Elizabeth Post
Michael and Virginia Powers
Rassoul and Ann Ravanzig
Elizabeth Raymond
Peter Robb
Dorothy W. Rogers
in memory of
Dr. Sam Rogers
Paul Rogers, M.D.
and Betsy Field
Bruce and Anne Rosenberg
Mary and Skip Rosskam
Dr. Fred Rossman
and Dr. Leslie Abramson
Mary Anthony Rowell
Sarah and Allen Rubin
John and Whitney Rubino
Carole Russell
Richard and Nelson Sargent
Ken and Ann Savela
Dr. Alvin and Mrs. Evelyn
Schein
Nancy Schueler
in memory of
Herbert P. Schueler
Kim Bruno
and Jeff Seelwright
David and Jane Sequest
Raymond and Barbara
Simon-Vemet
Mary Jo Smyth
George B. Spear
Mr. and Mrs. Harold Sprague
Duane and Suqare
Christ and Jeanne Steams
Peter and Debra
Steinerman
Marian and Carl Stewart
Horace and Shirley Strong
Marianne and
Leonard Sussman
Irwin and Sara Tauben
Joyce and Carroll Tenney
Joan Thompson
Vernon and Patricia Thompson
William & Nancy Becraft, Omar & Lisa Tareen, Mary Sylver, Tausha Sylver in honor of Silas H. Jewett
Alan and Ellen Thorndike and Susan Tittonen
Barbara and Neil Ulman
John and Jeanette Van Blarcom
Gaetano and Susan Vicinelli
Dr. Anne Vitaletti-Coughlin
George and Patricia von Trapp
in memory of Rupert von Trapp, M.D.
Peter and Katherine Watson
Richard and Sally Watts
Joe and Bonnie Wauters
Mr. and Mrs. Donald Webb
Mr. and Mrs. William Westermann
Jeffrey and Jane White
Bill and Judy Whitman
Randy and Linda Wilcox
Gloria A. Wing
Dave and Deborah Yacovone
constance H. Young
Butternut Mountain Farm
Cantrill Clark, Inc.
Carroll Concrete Co., Inc.
Chittenden Bank - Stowe
CVC Paging
Hand Therapy Associates LLC
Hannaford
Happy Face Investments Inc.
Manufacturing Solutions, Inc.
Sterling View
Community Center
Stemnarm Holdings Inc.
Vermont Dermatopathology
Walker Construction, Inc.

Friends of Copley up to $99
Larry Abrams
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Paul Ainsworth
Leland Alper
in memory of Josh Lee
Wendy Andres
Marion Babie
Wesley J. Bailey
in memory of Mrs. Ruth Bedell
Barbara Barav
to honor Marion and Stuart Barav
Doug and Stephanie Barg
Jemenee Barton
David and Lisa Beach
in memory of Jonathan Beach
Lois Beard
Deborah Bell
Charles and Linda Berry
George H. Bickford
Betty M. Borucki
Marlene Bourke
Ralph and Susanne Boyd
Wanda B. Bradford
Brewster C. Breedon
Joan Camp
in memory of Gerald B. Camp
Jane Campbell and Ted Zilzis
George C. Caner, Jr.
Rose Marie Carruth
Benjamin and Bobbie Chase
James and Louise Chauxin
Dale and Ginnie Choukaslos
Cari and Maria Colombo
Bob and Margaret Cort
Richard and Sheila Cross
Jack Daggett and Anne Stellwagen
G. A. Dales
Margaret Dary
Dr. and Mrs. Thomas L. Davidson
Clara L. Day
Osborne and Ester Day
Paul L. Desrochers
Michael and Debra Dewey
Mary Jane Dexter
Thomas Dixon
Shirley Draper
Everett Drinkwine
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Anita Fletcher
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Eleanor M. Gaines
D. Michael and Jane Gandy
Dr. Liam G. Gannon
and Ann M. Gannon
Eleanor B. Garland
Arthur Geimer, M.D.
Corella Gray
Esther Greaves
Ms. Nancy Griffin
Kathy and Ron Groves
Doris Gruner
Arthur and Linda Hartin
M. Hartmann
John and Lisa Hewett
Andrea Higginton
Margaret Higgins
Valerie W. Hollis
Madeline Hooper
in memory of Merton Hooper
Thelma Huntley
Mrs. Kimball Igleheart
William and Nancy Jewett
Kenneth and Janet Johnston
Travis and Shirley Jorde
Victor Kaufman
Gloria Kinney
Sheldon and Doris Klein
Gloria Kreizel
Wendy and Timothy Kruger
Mike Kubic and Leesa Fine
Kenneth S. Lamb
and Laura Weickert
Ralph and Janet Larson
Richard and Lee Ann Lee
in memory of Dominic Lee
Nancy Lemieux
and William Metzler
Ernesta Levaggi
Dr. Mark Lichtenstein
and Cynthia West
Bodo Lieserh
Kathleen Lombard
Sally P. Longren
Sue Lucas
Alan and Susan Lukens
Kevin Lumbra
Brieanna-Lee
and Ian Magnant
Adelaide Mahoney
Donald and Joyce Manning
Bob and Amy Marshall
Bonnie Marshall
Gale and Timothy Martin
Patrick and Janice Mayo
Elise H. McKinley
Rosalia V. Muller
in memory of Hans E. Muller
Sheila Murray
in memory of Robert J. Murray, Jr.
Kristy Myers
Judith Nepove, M.D.
William and Martha Niemi
in memory of Dorothy Niemi
Sandy and Bernie Niholzth
Jane Oliphant
David and Dolores Partridge
Elizabeth Peets
David and Andrea Perham
Morton Pesner
Joan Petrolof
June L. Poe
in memory of Glenn & Evelyn Coak
Ms. Corinella V. H. Potter
Francis Potter
David and Glenna Pound
Cliff and Sue and
Jeremy Randall
in memory of
Clifford L. Randall
Harvey C. Reed
in memory of Barbara Reed
Theodore and Nancy Rossi
Beverly Ryder
Robert and Carol Schulz
James and Susan Sedore
Barbara and Guy Shanee
Dick and Judy Stanley
M.J. and Gale Shaw
Dr. Beth Singer
William and Marilyn Sticcum
Edith and Donald Smith
Kimberley Snyder
Kent and Hazel Spaulding
Lauren Stagoni
in memory of
Steven Stanglin
Dorothy Stennard
in honor of Copley’s Accounting and Rehabilitation Staff
Edward and Alberta Stehle
Harold and Carol Stevens
Dawn and Kenneth Sweetser
Cynthia Keating
and Mason Taber, Jr.
Rebecca Tatel
and Tony Jones
Beverly Torrnesce
Shirley Toussant
Ralph and Hazel Urne
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Birchwood Counseling, LLC
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in memory of Charlotte Miller
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In Memory of Albert Hurley
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William Snell

In Memory of Iga Paine
Charles and Sarah Ayers
Mr. Thomas J. Dowd
Peter and Patricia Haslam
Carolyn Levis
Irene Paine
Hazel Parker
Jolliie Parker
Dyeane Racette, MD
Charlotte Stuart
Carroll and Joyce Tenney
Douglas and Marjorie Washburn
In Memory of Joyce Paine
Oncie and Margaret Demars, Jr.
Scott and Nancy Edson
Eric and Barbara Grant
Connie and Phil Hamel
Madeline Hooper
Carol Paine and Families
Janet, Brent,
Bruce & William
Wanda Reen
Toni and George Robson
Allan and Janice Ryan
Barbara Stevens
Charlotte Stuart
Copley Hospital ACU
Department
Gould Corporation
VFW Lamoille Post 9653, Auxiliary

“In Memory of Ellen O’Toole D’Arcy
Lamoille County Bar Association
Brian and Susan O’Sullivan
David Ott

Matching Gifts
Northfield Savings Bank
IBM International Business Machines
Matching
UBS Foundation USA
GivingStation
US Bank Matching Gift Program
The Matching Gift Center

Every effort has been made to ensure this report is accurate and complete.
Please accept our apology for any inadvertent errors or omissions. Please report any errors to our Development Office at 802.888.8302 so that we may correct our records.

“I am sold on Copley. Cardiac Rehab at Copley has made a great change in my life since my heart attack.”

George Tarum, Stone with Betsy Harper, PJ Supervisor and Erin Smith, Cardiac Rehabilitation Practitioner.
Stowe Wine and Food Classic
Copley Hospital is grateful for the incredible support provided by Stowe Charities, Inc. One would be hard pressed to find a more dedicated group of volunteers committed to hosting a one-of-a-kind benefit - the Stowe Wine and Food Classic - while having a grand time doing so. They certainly know how to keep the “fun” in fundraising. The 10th Annual Stowe Wine and Food Classic at Trapp Family Lodge raised $15,000 for Copley’s charitable care program. The event featured cooking demonstrations with celebrity Chef Art Smith and Tony Campos of New England Cooks and more than 100 wines from around the world. The Saturday night gala dance included a memorable five course dinner and wine pairings that people are still talking about. Nearly 300 people - double last year’s attendance - sampled wine and gourmet cuisine during the Sunday afternoon Grand Tasting. Plans for next year are already underway and Stowe Charities is committed to making it a destination event. We hope to see you at next year’s event: June 19-21, 2009 at Trapp Family Lodge.

Contributors of Fine Wine for Auction
- David Gibson Piano
- Denoia’s Dry Cleaners
- Dogs, Etc.
- Don Rayta
- Dr. Philip Chiaramello
- Edelweiss
- EMS
- Evergreen Gardens
- Farm Resort & Golf Course
- Fly Rod Shop
- Frank Motter
- Gables Inn
- Gardener’s Supply
- Golden Eagle Resort
- Goss Tire
- Gracies Restaurant
- Green Mountain Club
- Green Mountain Coffee
- Roasters
- Green Mountain Inn
- Guy’s Farm and Garden
- Hair Creations
- Hannafords
- Harrison’s Restaurant
- Harry Bliss
- Hawk Inn & Mountain Resort
- Hearthstone
- Heritage Flight
- High Moving Organic Seeds
- Homeport
- House of Troy
- In Company
- Jack Picket & Dan Kravit
- John Gallimore
- Lake Champlain Shoreline Cruises
- Little River Hot Glass
- Menard’s Agway
- Michael Kehoe
- MJ O’Connors
- Mountain Top Inn & Resort
- Moxons, Resort, Jamaica
- O’Brien’s Salon
- Paine’s Christmas Trees
- Parker & Stearns
- Phit Performance
- Power Play Sports
- Raymond Vineyard
- RG’S Turning Heads Salon
- Rusty DeWees
- Ryan Books

Stowe Wine and Food Classic Donors
Thank you to the generous Stowe Charities, Inc. donors for their help with the Stowe Wine and Food Classic to benefit Copley Hospital:

Event Sponsors
- Audi
- Cabot
- ARS
- Chittenden Bank
- UBS

In-Kind Sponsors:
- Trapp Family Lodge
- Motter Construction
- Heritage Flight
- Moxons Resort Jamaica
- Weddings, Tents & Events
- Tom Murphy
- Hand Picked Selections
- New England Cooks
- New England Culinary Institute
- Cocoplum Appliances
- Allen Kitchen & Bath

Media Sponsors:
- ABC 22
- News & Citizen
- Seven Days
- Stowe Reporter
- The Point
- VPR

Silent Auction Donors
- Art’s Department Store
- Blue Moon Café
- Bonz Smokehouse & Grill
- Boston Park Plaza
- Cappuccino’s Restaurant
- Castle on the Hudson
- Chris Bohjalian
- Chuck’s Bikes
- Claire’s Dog Camp
- Coco’s Frame Shop & Gallery
- Community National Bank
- Copley Country Club
- Cotswold Furniture
- Critters ‘N Things
- Curves
- Darkside Snowboards

Stowe Wine and Food Classic Donors
- Jamie Allister
- Joe Cresci
- Marcel Elefant
- Ron Glavic
- Stanley Haggett
- Neil Hopkins
- Greg Huston
- Steve Keps
- Joe Mara
- Dr. John Mech
- Russell Page
- Greg Paus
- Les Peer
- Mr. and Mrs. Vince Stafford
- Paul Sykas
- Suzanne and Stewart Whitney
- Banfi Vintners
- Broadbend Selections
- Mountain Wine and Cheese
- Trapp Family Lodge
- Tratoria La Festa
- Vias Imports, Ltd.
- Village Wine & Coffee
- Windham Hill Inn
- Yankee Spirits

Foundation Events
- Salvas Paving, Inc.
- Sara’s Salon
- Shelburne Farms
- Silver Print Press, Inc.
- Simon Pearce
- Sleeper House Gallery
- Snap Fitness 24-7
- Starfire Jewelry
- Stonegrill Restaurant & Pub
- Stowe Hardware
- Stowe Kitchen Bath & Linens
- Stowe Merchantile
- Stowe Mountain Club
- Stowe Performing Arts
- Stowe Seafood
- Stoweflake Resort & Spa
- Styles on Sunset Street
- Sun & Ski
- Sunset Grille and Tap Room
- That’s Different…Chocolates
- The Quilted Lily
- The Studio Store
- The Swimming Hole
- The Wooden Needle
- The Woodstock Inn & Resort
- Thompson’s Four Shop
- Topnotch Resort & Spa
- Trattoria Delia
- Turning Heads Salon
- Uncle George’s Flower Co. Inc.
- Vermont Butter & Cheese
- Vermont Furniture Works
- Vermont Mozart Festival
- Village Photographer
- VT Heritage Gifts & Crafts
- Wendy’s Closet
- White Magic Chem-Dry
- Wildflower Designs
- Wine Spectator
- Ziemke Glass Blowing Studio
Copley Scramble

More than 50 golfers enjoyed a perfect Vermont summer day, raising $17,000 for Copley with the 21st Annual Copley Scramble at the Stowe Country Club. We appreciate the ongoing support from several of our vendors who helped underwrite the Scramble. It was nice to see some of our staff members’ children hold their own, and in some cases, improve the performance of their teams! A special thanks to volunteers John and Millie Merrill and Polly Manosh for their help in running the Scramble. If you’re interested in playing in this year’s Scramble, scheduled for July 14th at the Stowe Country Club, give us a call at 802-888-8302.

Copley Scramble Sponsors

Presenting Sponsor
Absolute Resource Solutions

Gold Sponsors
DEW Construction Corp.
Hackett Valine & MacDonald, Inc.
Pauline Manosh
Ruschp Family
J. Subasic, M.D.
Union Bank

Reception Sponsors
Coca Cola Bottling of Northern New England, Inc.
Metlife Resources

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Coca Cola Bottling of Northern New England, Inc.
Metlife Resources

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HP Cummings Construction Co.
Metlife Resources
New England Air Systems

Hole Sponsors
Optim
Primmer Piper Eggleston & Cramer, PC
Siemens Building Technology, Inc.

Hole-In-One Sponsor
McMahon Chevrolet

Copley Hospital Inc. Statement of Revenue and Expense (Audited)

<table>
<thead>
<tr>
<th></th>
<th>FY 2008</th>
<th>FY 2007</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Revenue</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gross revenue</td>
<td>$65,131,093</td>
<td>$60,903,864</td>
</tr>
<tr>
<td>Less: Charges not paid by payers</td>
<td>($21,233,826)</td>
<td>($18,059,951)</td>
</tr>
<tr>
<td>Less: Charity care</td>
<td>($ 795,628)</td>
<td>($ 1,014,005)</td>
</tr>
<tr>
<td>Other revenue</td>
<td>$1,010,560</td>
<td>$1,291,918</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td>$44,112,199</td>
<td>$43,121,826</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Expenses</strong></th>
<th>%</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries, fees and benefits</td>
<td>$25,821,388</td>
<td>60.8%</td>
</tr>
<tr>
<td>Supplies and other</td>
<td>$10,594,461</td>
<td>24.9%</td>
</tr>
<tr>
<td>Depreciation and amortization</td>
<td>$1,693,340</td>
<td>4.0%</td>
</tr>
<tr>
<td>Medicaid provider tax</td>
<td>$1,669,257</td>
<td>3.9%</td>
</tr>
<tr>
<td>Bad debts</td>
<td>$1,804,082</td>
<td>4.2%</td>
</tr>
<tr>
<td>Insurance</td>
<td>$756,674</td>
<td>1.8%</td>
</tr>
<tr>
<td>Interest</td>
<td>$145,889</td>
<td>0.3%</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td>$42,485,191</td>
<td>100.0%</td>
</tr>
<tr>
<td><strong>Excess of Revenue over Expenses</strong></td>
<td>$1,627,008</td>
<td>100.0%</td>
</tr>
<tr>
<td><strong>Community benefit grant</strong></td>
<td>$0</td>
<td>($1,000,000)</td>
</tr>
<tr>
<td><strong>Increase in unrestricted net assets</strong></td>
<td>$1,627,008</td>
<td>$1,070,975</td>
</tr>
</tbody>
</table>
## COPLEY HOSPITAL INC. BALANCE SHEETS (Audited)

<table>
<thead>
<tr>
<th>Assets</th>
<th>FY 2008</th>
<th>FY 2007</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating cash and cash equivalents</td>
<td>$ 1,670,175</td>
<td>$ 1,121,932</td>
</tr>
<tr>
<td>Patient accounts receivable, net</td>
<td>$ 3,365,283</td>
<td>$ 3,311,399</td>
</tr>
<tr>
<td>Inventory</td>
<td>$ 1,683,582</td>
<td>$ 1,549,370</td>
</tr>
<tr>
<td>Prepaid expenses</td>
<td>$ 946,043</td>
<td>$ 975,117</td>
</tr>
<tr>
<td>Other accounts receivable</td>
<td>$ 130,157</td>
<td>$ 43,963</td>
</tr>
<tr>
<td>Assets limited as to use</td>
<td>$ 5,625,929</td>
<td>$ 5,365,679</td>
</tr>
<tr>
<td>Property and equipment, net</td>
<td>$ 9,533,973</td>
<td>$ 9,214,404</td>
</tr>
<tr>
<td>Donor restricted assets</td>
<td>$ 4,578,878</td>
<td>$ 3,509,009</td>
</tr>
<tr>
<td>Deferred financing costs, net</td>
<td>$ 68,493</td>
<td>$ 71,679</td>
</tr>
<tr>
<td>Deferred compensation</td>
<td>$ 408,396</td>
<td>$ 342,617</td>
</tr>
<tr>
<td>Total assets</td>
<td>$27,950,909</td>
<td>$25,505,159</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Liabilities and net assets</th>
<th>FY 2008</th>
<th>FY 2007</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts payable and accrued expenses</td>
<td>$ 2,440,191</td>
<td>$ 2,292,630</td>
</tr>
<tr>
<td>Accrued payroll and related expenses</td>
<td>$ 2,039,813</td>
<td>$ 1,810,173</td>
</tr>
<tr>
<td>Estimated third-party payer settlements</td>
<td>$ 450,341</td>
<td>$ 605,274</td>
</tr>
<tr>
<td>Deferred revenue and other</td>
<td>$ 0</td>
<td>$ 449,174</td>
</tr>
<tr>
<td>Deferred compensation</td>
<td>$ 408,396</td>
<td>$ 342,617</td>
</tr>
<tr>
<td>Long-term debt</td>
<td>$ 3,960,000</td>
<td>$ 4,050,000</td>
</tr>
<tr>
<td>Restricted net assets</td>
<td>$ 4,578,878</td>
<td>$ 3,509,009</td>
</tr>
<tr>
<td>Unrestricted net assets</td>
<td>$14,073,290</td>
<td>$12,446,282</td>
</tr>
<tr>
<td>Total liabilities and net assets</td>
<td>$27,950,909</td>
<td>$25,505,159</td>
</tr>
</tbody>
</table>

## PAYER MIX

<table>
<thead>
<tr>
<th></th>
<th>FY 2008</th>
<th>FY 2007</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicare</td>
<td>31.6%</td>
<td>32.7%</td>
</tr>
<tr>
<td>Medicaid</td>
<td>18.8%</td>
<td>18.9%</td>
</tr>
<tr>
<td>Commercial</td>
<td>45.2%</td>
<td>43.2%</td>
</tr>
<tr>
<td>Self pay</td>
<td>4.4%</td>
<td>5.2%</td>
</tr>
<tr>
<td>Total</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

“When my routine mammogram revealed something to be concerned about, I was pleased that my hospital was so quick to respond and had such a kind and encouraging team.”

K. Audy, Morrisville
“When I was diagnosed again with breast cancer, I knew I needed a very capable and caring surgeon. Many breast cancer survivors whom I spoke with had been pleased under the care of Dr. Dyeanne Racette. . . . now I know why.”

Mary Hoisington, Lake Elmore
Roger Hale | Graniteville  
Larry Hamel | East Hardwick  
Lise Hamel | East Hardwick  
Claire Hancock | Morrisville  
Betsy Harper | Cambridge  
Laurie Hart | Morrisville  
Brian Hanwood | Waterbury  
Carol Hayden | Hyde Park  
Penny Hester-Ingram | Wolcott  
Leah Hollenberger | Morrisville  
Elth Hunter | Jeffersonville  
David Jaqua | Stowe  
Patricia Irons Jaqua | Stowe  
Anne Johnson | Waterbury  
Lois Keith | Morrisville  
Kenneth Kelly | Eden  
Ann Kerbs | Burlington  
Rolf Koob | Lowell  
Peter Kramer | Morrisville  
Wendy Kruger | Hardwick  
Chris Ladue | St. Burlington  
Theodore Lambert | Hyde Park  
Alden Launer | Greensboro  
Linda Leahy | Morrisville  
Hubert Lechevalier | Morrisville  
Mary Lechevalier | Morrisville  
Mark Lichterstein | Greensboro  
Susan Lucas | Morrisville  
Brianne-Lee Magnant | Wolcott  
Denise Marcoux | Hyde Park  
Linda Martin | Wolcott  
David Marvin | Hyde Park  
Janice Mayo | Jeffersonville  
Edward McGrath | Oneonta, NY  
David McLane | Hyde Park  
Dennis McLaughlin | Williamstown  
Bunny Merrill | Morrisville  
John Merrill | Stowe  
Millie Merrill | Stowe  
McDonald Miller | Morrisville  
Warren Miller | Elmore  
Eric Montminy | Morrisville  

Cheryl Morse | Morrisville  
Douglas Morse | Morrisville  
Cathy Murphy | Elmore  
Floyd Nease | Johnson  
Harley Neel | Stowe  
Amy Nyes | Wolcott  
Jane Oliphant | Wolcott  
Susan O’Neill | Troy  
Max Paine | Morrisville  
Melvin Patashnick | Morrisville  
Edward Pearson | Stowe  
Richard Pelterier | Stowe  
Michelle Pelton | Elmore  
Elizabeth Perez | South Hero  
Joan Petrolito | Wolcott  
Paul Petrolito | Wolcott  
Dorothy Piche | Elmore  
George Piche | Elmore  
Dean Pines | Stowe  
Heather Porter | North Hyde Park  
Nancy Potak | Greensboro  
Carl Powden | Johnson  
Dyesanne Racette | Morrisville  
Rassoul Rangeriz | Morrisville  
Jessica Reed | Johnson  
Amy Renaud | Hardwick  
Fred Rossman | Morrisville  
Elizabeth Rouse | Hyde Park  
Frances Roy | Wolcott  
Janice Roy | Wolcott  
Kenneth Roy | Wolcott  
Charlotte Royer | Morrisville  
Beverly Ryder | Morrisville  
Heather Sargent | Morrisville  
Richard Sargent | Morrisville  
Sue Sargent | Morrisville  
Roy Schwarz | Hyde Park  
Linda Shaw | Morrisville  
Peter Shaw | Morrisville  
Joel Silverstein | Hyde Park  
Brian Smale | Morrisville  
Shapleigh Smith | Morrisville  

Norma Spaulding | Hardwick  
Duane Sprague | Morrisville  
Jane Sprague | Morrisville  
Jeanne Stearns | Johnson  
John Steel | Stowe  
Zarina Suarez O’Hagan | Hardwick  
Joseph Subasic | Wolcott  
Nancy Sweeney | Barton  
Scott Thompson | Morrisville  
Donna Toohey | Danville  
Terry Trombino | Morrisville  
April Tuck | Jeffersonville  
Holly Turner | Waterbury Center  
David Vinick | Morrisville  
Anne Vitaletti-Coughlin | Stowe  
George von Trapp | Waterbury Center  
Patricia von Trapp | Waterbury Center  
Margaret Walker | Hyde Park  
Richard Walters | Morrisville  
Francis Welch | Morrisville  
Barbara Welch | Morrisville  
Deborah Wells | Wolcott  
Stuart Weppler | Morrisville  
Michel Weppler | Morrisville  
Warren West | Morrisville  
Don West | Burlington, NC  
Martha West | Burlington, NC  
Lindsey West | Morrisville  
Jane White | Alexandria, NH  
Jeffrey White | Alexandria, NH  
Peter Wilder | Morrisville  
Katherine Wilder | Morrisville  
Dara Wildes | Morrisville  
Cynthia Wiltsire | Morrisville  
Gloria Wing | Morrisville  
Alena Wood | Hyde Park  
Carol Wood-Koob | Lowell  
Mark Woodward | Johnson  
Peter Wright | Elmore  
Steven Young | Wolcott  
Melissa Zebrowski | Barton  

“After being diagnosed with diabetes I went to Copley Hospital’s Diabetes Clinic. Their program is unbelievable. The things I’ve learned about food and way of life has made a difference in taking control of my diabetes.”  

Beth Conner, Morrisville